

CELTIC Holiday Parks Pembrokeshire Wales



### **RELAX AND EXPLORE**









### WELCOME TO MULTI-AWARD WINNING CELTIC HOLIDAY PARKS, THE HOME OF **#HOTTUBHEAVEN**

With three glorious Holiday Parks in Pembrokeshire to choose from, you'll really be spoilt for choice for your 2024 staycation. Opt for the tranquil haven of Croft, the stunning seaside setting of Meadow House, or the relaxing countryside retreat of Noble Court - also home to Celtic Escapes glamping and luxury lodges.

This is a significant year for my family as we celebrate 25 years of holiday park ownership, arriving from North Wales with our first Park purchase at Croft. I like to think that my family has created an experience at Celtic which will become part of your own family heritage, with treasured memories of holidays well spent in Pembrokeshire. Our ethos is relax and explore. Relax in your beautiful accommodation, Park surroundings, and facilities such as Charlie's restaurants, which you'll find on each Park, Celtic Wellbeing beauty and fitness, and fabulous swimming pools. Explore! Pembrokeshire has so much to offer you'll need to make multiple returns to the county. Take your next break with Celtic, and if you fall in love with it like we did, then join our valued owners by purchasing your own holiday home and stay with us much longer!"

Vic, Ann and Huw Pendleton



M&A GLOBAL BEST FULLY SERVICED GLAMPING AND CARAVAN HOLIDAY PARKS





3





Outdoor heated swimming pool

Gym and fitness room

Wellbeing and Beauty\*

Laundry or washing up area

Children's play area

Electric hook up available

\*please check for availability prior to arrival.

### ACCOMMODATION KEY





You'll see me buzzing around these pages and on the Parks! Please do your bit to help protect our bee colonies for the future.

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### #myceltic

Don't forget to post your Celtic holiday images to our social media pages!

Celtic Holiday Parkscelticholidayparks









YOU COULD WIN A FREE HOLIDAY IF YOUR IMAGE IS CHOSEN FOR OUR NEXT BROCHURE!

► PRESS PLAY TO EXPLORE HOT TUB HEAVEN



. SCAN QR CODE

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# FRESH AIR, SAFE SPACE – RELAX AND EXPLORE **PEMBROKESHIRE**

The cliché that an image paints a thousand words has never been more true when referring to Pembrokeshire, home to the UK's only coastal National Park. Take time during your stay to explore as much as you can – the county was voted second in the National Geographic Traveller magazine's poll of the World's best coastal destinations. Surrounded by water on three sides, Pembrokeshire's sandy beaches and coves are up there with the very best in the World!

All of our Parks are ideally located to explore attractions and activities in the county, including the iconic historic town of Tenby with its pretty harbour and lifeboat. The Guest Hosts at your holiday park will be delighted to recommend places to visit, eat and explore. After all they have first-hand knowledge!

To find out everything about Pembrokeshire, check out www.visitpembrokeshire.com

- Over 52 sandy beaches, with lots of coves and inland waterways to explore
- 12 Blue Flag Beaches
- 13 Green Coast beaches
- 186 miles of coastal footpath. All the ups and downs of the entire length of the coast path is the equivalent of climbing Everest! Phew..
- Offshore Islands including Caldey, Grassholm, Skomer, Skokholm and Ramsey
- not solve the second se
- A network of castles and fortifications

7



# ICONIC CAREW CASTLE

# HOLIDAY PARKS PROVIDING AN **OASIS FOR WILDLIFE**

We are proud that our Parks are different, rather unique in fact, with a flourishing natural environment that's not just beautiful, but is planted to support wildlife including the bee and butterfly populations. We plant thousands of wildflower seeds every year, and you'll even find a pack awaiting you when you arrive on holiday here!

Consistently awarded Gold status from the David Bellamy Conservation Award Scheme for Holiday Parks, our Gardening and Grounds team are focussed on the conservation of natural habitats for you and our wildlife neighbours to enjoy. Celtic's bee friendly approach to conservation is recognised via our Honey Bee Friendly status. Our energy consumption is monitored and we use green energies as often as possible on the Parks. We know that as a visitor, you will be keen for Celtic Holiday Parks to do our bit to support our environmental goals. By recycling when you're on holiday using our dedicated recycling areas, you'll avoid sending waste unnecessarily to landfill where even simple things like polystyrene cups can take over 500 years to decay, and glass bottles over one million years.

Let's do all we can to keep Pembrokeshire's landscapes as green as they are today.

















Bees may be tiny, but they are really powerful insects, essential to our healthy environment.









"First stay here, first impression is what an absolutely stunning place. The grounds are so clean and peaceful, staff friendly and inviting, food was fabulous and well presented. Will definitely be staying here again!"

**Facebook Review** 







### RELAX AND **Explore**

### CROFT

Set in the Pembrokeshire countryside, conveniently situated for exploring, Croft offers relaxation and escapism with 14 acres of grounds to enjoy. From static caravans to luxury lodges all with hot tubs, including dog friendly accommodation, you'll love your time at Croft.











Beautiful Croft features a relaxing indoor leisure complex allowing family and friends to spend quality time together.

Our gorgeous "Charlie's" Restaurant and Bar is open from 12 noon until 9pm serving great value, beautifully prepared and well-presented local produce of the highest quality, with the added attraction of the children's play area just outside. Enjoy an indulgent beverage, whilst keeping a safe eye on your little ones! Spoil yourself and take the opportunity of totally unwinding with the Celtic Wellbeing team. At Croft you'll also find a well-equipped private boutique gym for use during your stay.

Croft and its facilities are open to the public\* and of course all of our visitors and owners, whichever Park you are holidaying on.

\* subject to extra charge and availability

Like a bit of jam on your toast?

Bee's don't just provide us with honey, they work hard to pollinate fruits such as strawberries.



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For swimming pool please check with website for peak periods.

### HOT TUBS ALL THE WAY IN YOUR ACCOMMODATION CHOICE AT CROFT

At Croft you'll find a wide selection of accommodation from luxury lodges to pet friendly static holiday homes – ALL WITH HOT TUBS!

Each of our accommodation types at Croft have been named after Pembrokeshire Islands – why not take some time to explore some of them during your next stay.





#### RAMSEY

**2 bedrooms, sleeps up to 4 people.** The Ramsey has a modern layout for a relaxing and comfortable stay. Pet friendly unit available.



#### GREENACRES COTTAGE

**2 bedrooms to sleep up to 4 people** An idyllic holiday cottage, adjacent to Croft, with full use of Park facilities. Dog friendly safe enclosure.





#### SKOKHOLM LODGE

**3 bedrooms, sleeps up to 6 people.** Enjoy a large decked area. Pet friendly.







### CALDEY

**3 bedrooms, sleeps up to 6 people.** The Caldey is a fabulous choice for larger family groups. Dog friendly unit available. Not all units in the Caldey category have sundecks. If this is important to your holiday please phone our booking helpline.



\*Accommodation descriptions and images are for guidance only. Please visit our website for comprehensive descriptions and image galleries.

\*\*Not all units in the Caldey category have sundecks. If this is important to your holiday please phone our booking helpline.

Please note: facilities in accommodation within categories may differ from unit to unit, please check prior to booking if this is important to your holiday.





#### SKOMER

**2/3 bedroom options, sleeps 4/6 people.** If you love luxury, this is the holiday home for you. Laid out with furnishings to enhance your comfort and relaxation. Pet friendly Skomer 3 available.



### ST MARGARET'S

#### Sleeps 4 people.

A quirky and fun pod positioned in a cosy corner on the Park. Sleeping up to 4 people in an ingenious format. The rear dining area has seating for up to four around a freestanding table. At night, the space transforms for sleeping via a wall mounted pull-down double bed. Above the dining area is an upper bunk level with twin beds featuring an access ladder. Pet friendly. Note: Limited headroom upstairs.







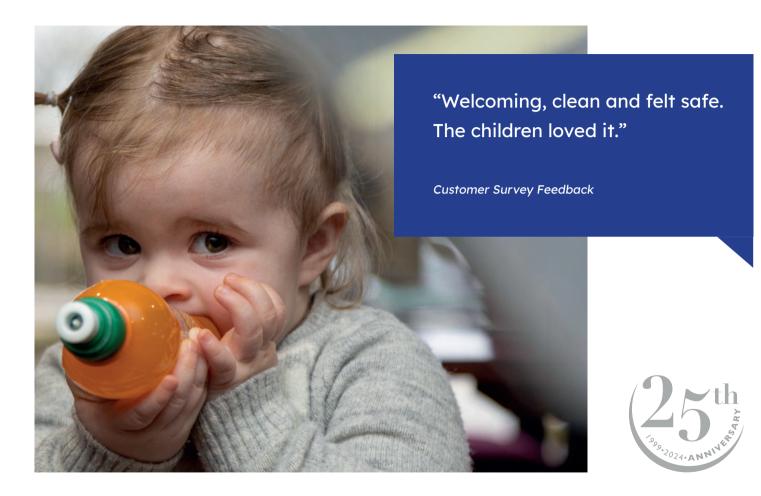
"Welcoming, clean and felt safe. The children loved it."

Customer Survey Feedback









### TANTALISE YOUR TASTEBUDS AT **CELTIC HOLIDAY PARKS**



Tantalise your tastebuds at Celtic Holiday Parks. We have 3 gorgeous restaurants and bars within the "Charlie's" brand across all of our Parks.

Named after Huw's Grandfather, "Charlie's" Restaurant and Bar at Croft has bright colours, featuring Swarovski touches and a spacious layout. All of our menus are innovative using locally sourced, quality ingredients.

Your dining experience can be flexible as we're open from 12 noon serving food until 9pm. The seasonal menus at "Charlie's" cater for all dietary requirements, with a range of gluten free, vegan and vegetarian dishes. "Charlie's" also has a fabulous Sunday Lunch menu, and a range of indulgent Afternoon Teas.

Afternoon tea bookings require 48 hour advance notice.









- Call 01834 860315 to book
- croft@celticholidayparks.com
- G Charlie's Restaurant & Bar Croft
- OcharliesCroftCountryPark
- celticholidayparks.com/charlies-bar-restaurant

# CELTIC WELLBEING -MIND, BODY AND SOUL



Spend time at Croft totally indulging yourself whilst staying. Celtic Wellbeing offers holistic therapies such as reiki, reflexology and a variety of massages. To continue your fitness regime when you're away from home, head to the boutique gym and swimming pool.

Supporting ethical beauty, Neal's yard organic products are integrated into our extensive treatment menu together with a range of half and full day packages. Enjoy spoiling yourself you're on holiday! Take time to rebalance your mind, body and soul.

We cannot guarantee that wellbeing options will be available at the time of your stay. Please ring in advance to check.











- celtic\_wellbeing
- celticholidayparks.com/wellness-and-beauty







"We stayed at Meadow House Holiday Park and were so happy that we did. The Holiday Park was in a beautiful location, lovely sea views and not too far from all the places we wanted to visit – Tenby, Amroth, Saundersfoot etc. We stayed in an Amroth lodge"

Facebook Review





### RELAX,UNWIND AND **ENJOY**

### MEADOW HOUSE

Overlooking the expansive vista of Amroth Bay, the setting of Meadow House is something of which dreams are made. Enjoying what must be one of the UK's most outstanding locations, it's unsurprising that Meadow House was awarded "Best Caravan Park in Pembrokeshire". A true gem for holiday home ownership and a real favourite amongst visitors.





The Park affords direct access to the Pembrokeshire Coast Path, with Amroth beach within walking distance.

From luxury lodges to static holiday homes, including dog friendly units, you'll always leave Meadow House wanting more.

Facilities include an indoor heated swimming pool, gym, restaurant and bar, dining terrace, children's play area.

#### J Call 01834 812438 to book

- ☑ meadowhouse@celticholidayparks.com
- Charlie's at Meadow House
- celticholidayparks.com/charlies-meadow-house

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\*opening hours and availability subject to change

Since 1900 the UK has lost **20 species** of bee and a further 35 more species are under threat of extinction.









# INDULGE IN BUBBLY "HOT TUB HEAVEN" AT **MEADOW HOUSE**



What could be better than stepping out of your holiday home at Meadow House and taking in gulps of fresh sea air.

Our accommodation is named after iconic Pembrokeshire beaches, some of our favourites.

Enjoy exploring them on your next break with Celtic Holiday Parks.



#### WHITESANDS

We have both 2 and 3 bedroomed options in this category to sleep up to 4 and 6 people. The Whitesands offer the ultimate in luxury caravan interior, both layout and furnishings.

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#### BARAFUNDLE

**2 bedrooms, sleeps up to 4 people.** The Barafundle has a modern layout for a relaxing and comfortable stay. Pet friendly unit available.



Please note: facilities in accommodation within categories may differ from unit to unit, please check prior to booking if this is important to your holiday.



#### FRESHWATER

**3 bedrooms, sleeps up to 6 people.** The Freshwater is a fabulous choice for larger family groups. Pet friendly unit available.



### AMROTH LODGES

These high end lodges are the ultimate in luxurious stays. Enjoy amazing views over Amroth Bay from the comfort of the hot tub bubbles. All Amroth lodges are beautifully appointed with patio doors to the sundeck. Enjoy an alfresco breakfast at your leisure with views to savour.



AMROTH 2

**2 bedrooms, sleeps up to 4 people.** This lodge is really spectacular with breathtaking views over Amroth Bay.

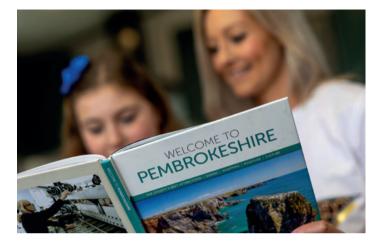




#### AMROTH 3

**3 bedrooms, sleeps up to 6 people.** Superb dog friendly lodge which again affords amazing sea views.









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### **"CHARLIE'S"** RESTAURANT @ MEADOW HOUSE



A dramatic interior awaits you at "Charlie's" @ Meadow House. Serving locally sourced produce is our speciality, including delicious steaks which are always melt in the mouth perfect. Our kitchen team specialise in providing fantastic afternoon teas and legendary Sunday lunches. There's also a whole range of entertainment and events running through the season. We guarantee you'll want to work your way through the whole menu on your holiday!

"I've always had a vision to bring high end interior design, fitting of a boutique hotel, into the holiday park industry. I'd like to think that we've achieved this during the refurbishment of all of our "Charlie's" Restaurants at each of our Parks. From crushed velvet, sitting against raw timbers with splashes of copper and dynamic lighting, to a cow hanging from the ceiling, these are a feast for the eye, as is the dining experience. Enjoy!"

Huw Pendleton, MD Celtic Holiday Parks









- Call 01834 812438 to book
- meadow@celticholidayparks.com
- CharliesMeadowHouse
- O CharliesMeadowHouse
- celticholidayparks.com/charlies-steaks-grills-pizzas





"All staff very friendly... Parks close to beaches, towns etc. Nice friendly and quiet site"

Customer Survey Feedback





# EXPANSIVE COUNTRYSIDE **VISTAS**

### NOBLE COURT

Set in over 50 acres of open countryside with expansive vistas, Noble Court is in striking distance of the hustle and bustle of the boutique shopping town of Narberth, and yet allows you to enjoy the stillness of the valley where wildlife abounds.











At Noble Court you'll also find Celtic Escapes – our glamping and luxury lodge options with a wide selection of accommodation from Hideway log pods to Hampton Luxury Lodges.



FIND OUT MORE ON PAGE 42 Ideally situated for exploring Pembrokeshire and just a short drive to major attractions and activities.

With two children's play areas and an outdoor heated swimming pool\*, there's plenty to keep the little ones occupied.

- J Call 01834 861908 to book
- charliesceltictavern

\* swimming pool open spring bank holiday until 31st August subject to change

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# INDULGE IN HOT TUB HEAVEN AT **NOBLE COURT**





Gwob

Aur





#### PEMBROKE

Available in both 2 and 3 bedroomed versions to sleep up to 4/6 people respectively. The Pembroke has a modern layout for a relaxing and comfortable stay. Pet friendly unit available.





#### VILLA ALTO

2 bedrooms to sleep up to 4 people. Ideally 2A, 2C over 6 years.

This quirky double storey holiday home is really something different. It has an individual king size master bedroom en suite downstairs, with staircase to upper floor mezzanine bedroom to sleep an additional 2 guests (low headroom). Pet friendly with a secure decking.





Eating honey makes you super smart, it has an antioxidant that improves brain function!











### MANORBIER

#### 2 bedrooms, sleeps up to 4 people.

The Manorbier has a modern layout for a relaxing and comfortable stay. Pet friendly unit available.

### 

### CAREW

#### 3 bedrooms, sleeps up to 6 people.

The Carew is a fabulous choice for larger family groups. Pet friendly unit available.



### PICTON

#### 2 bedrooms to sleep 4 people.

The Picton holiday home features generous open plan living space with a variety of decking spaces according to the allocated unit. Pet friendly unit.



Please note: facilities in accommodation within categories may differ from unit to unit, please check prior to booking if this is important to your holiday.





0800 1777 411

# **"CHARLIE'S"** CELTIC TAVERN



Another addition to the amazing "Charlie's" brand, the stunning "Charlie's" Celtic Tavern speaks for itself in terms of design and ambience. With a bar stocking top brands such as AU, Peroni, Madri and Aspall together with a wide selection of gins and rums, you'll be spoilt for choice.

Time to celebrate – then order a bottle of Laurent-Perrier, Ruinart, Veuve Clicquot or Taittinger! Our cocktail menu is a firm favourite, best enjoyed sipped outside on the expansive terrace. With its sunny aspect, relaxed sofa seating and great service, it simply can't be matched. When the sun goes down, snuggle up around the table fires with blankets provided by our Front of House team.

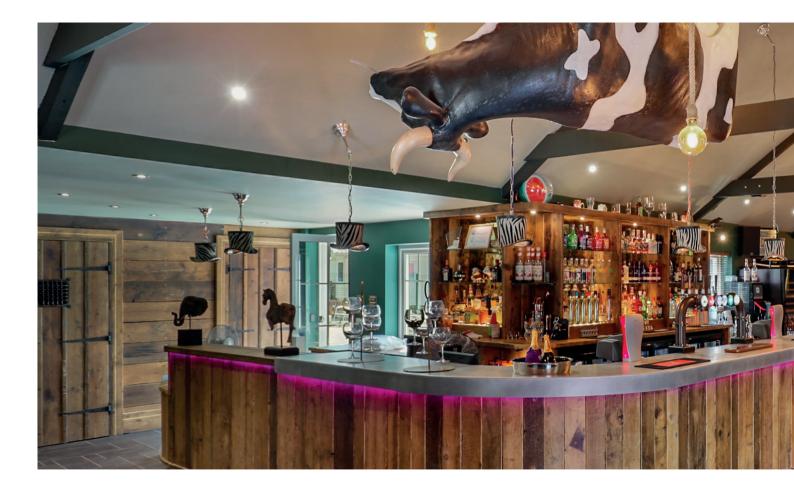
Our menus are widely talked about, with a range of spectacular dishes from our talented chefs. "Charlie's" Celtic Tavern opens at 10 am serving cakes and coffee, delicious meals from 12 noon through to 9pm, with the bar closing late. Pre booking of your table is highly advised.

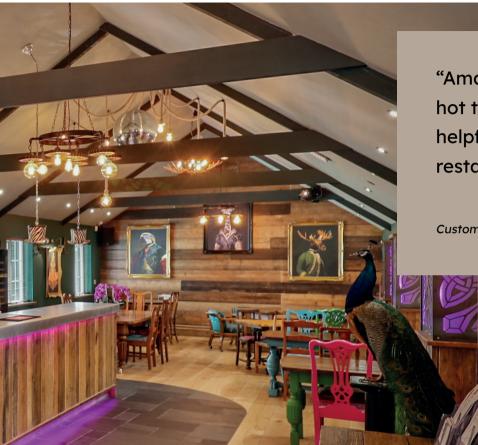






- Call 01834 861908 to book
- noble@celticholidayparks.com
- CharliesCelticTavern
- O @CharliesCelticTavern
- www.celticholidayparks.com/charlies-celtic-tavern





"Amazing accommodation and hot tub, well kept grounds, helpful staff; loved the bar and restaurant décor."

Customer Feedback survey



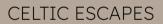


# GLAMPING AND LUXURY **LODGES**

HOSEASONS DIAMOND AWARD WINNER

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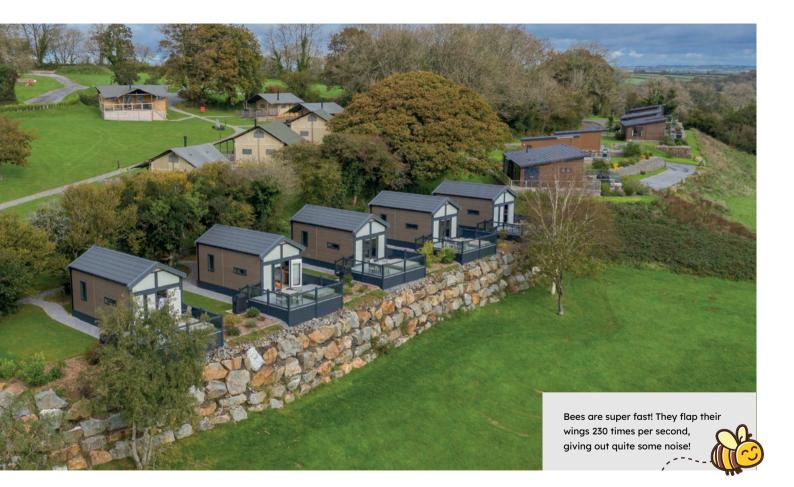




You'll find Celtic Escapes at Noble Court, close to the boutique shopping town of Narberth. Glamping and luxury lodges abound, it really is Jacuzzi Hot Tub Heaven. Celtic Escapes is located in a wonderfully natural retreat with superb vistas over meadows and fields, boasting uninterrupted views towards the Brecon Beacons. Choose from pods, safari and stargazer tents and luxury lodges.







# HIDEAWAY LOG PODS



The cute Hideaway Log Pods are exceptionally popular at Celtic Holiday Parks, being the only accommodation where ONE NIGHT stays are possible. There's even a dog friendly pod! We market this product as "Everything but the Tent". The Pods comprise of one double and two single beds, electric heating and electric points. Bedding is available as a pre booking additional holiday extra, but most guests bring their own, alongside cooking equipment, towels and so forth. Shared shower and toilet facilities are available just a short walk away.

With its own parking space and picnic bench, you can create a real home away from home.



# BLUEBELL LUXURY PODS

Fab, Funky and Fresh are just some of the adjectives our guests have used in describing their stays in the Bluebell Pods, with their interior woodland theme which fits beautifully into the natural rural landscape of Celtic Escapes.

These beautifully designed Pods have distinctive interiors including a shower room, kitchenette, dining area and sofa and a rear sofa which transforms into a comfortable double bed.

They are centrally heated and feature an integrated Bluetooth sound system for your enjoyment. With a bubbly hot tub on the expanse of decking and uninterrupted glass balustrading, the views across the valley are always breathtaking.









www.celticholidayparks.com/glamping/bluebell-pods



# SAFARI **TENTS**



Safari in Pembrokeshire? But of course! Celtic Escapes is home to several styles of Safari Tent sleeping from 2 to 6 guests.

Each has a super bubbly hot tub, BBQ and patio furnishings on the decking. Interior styles differ between types, all featuring four-poster beds with unique, funky and vibrant safari touches including some with chandeliers for unexpected decadence.

Each Tent features a dining and seating area together with a compact kitchen, which includes a combi microwave oven and fridge, as well as a full shower room and WC. Gorgeous white fluffy towels are included with your booking.

When the sun goes down, light up the wood burner and snuggle up.





### ORCHID

Sleeps 2, single storey. One double bed.





### COWSLIP

Sleeps 5, double storey. One four-poster double, 3 single beds upstairs.





### FOXGLOVE

Sleeps 6, double storey. One four-poster double, 4 single beds upstairs. Suitable for 4 adults and 2 children.





### PRIMROSE

Sleeps 4, single storey. One four-poster double, 2 single beds.





# STARGAZER **TENTS**



These beautiful Tents are simple in design, yet funky and great fun. Glamping with a difference, this panorama style Tent features a curved birch wood framework covered by canvas and an all-weather fabric meaning you'll be super snug.

Inset huge windows allow 360-degree views of the natural environment which Celtic Escapes enjoys, with the large transparent skylight enabling you to gaze at the wonder of the stars. Pembrokeshire is renowned for its clarity at night. Lie back and enjoy the view, it's creatively stunning.

If you spot an exhausted bee, mix some sugar into water on a spoon, wait for it to dissolve and pop the spoon near where the bee is resting.





Indoors you'll find a seating and dining space, compact kitchen, shower room and WC. A covered porch over your decking allows you to relax and pop the BBQ on for that outdoor experience, together of course with a relaxing hot tub.

We offer 2 types of Stargazer in this accommodation range:



STARGAZER 1 Sleeps 2. One double bed.



### STARGAZER 2 & 3

Sleeps 2 adults and 2 children in bunks. Children advised at 13 years and under.









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# HAMPTON LUXURY LODGES



An elevated position and seamless glass balustrading provides breathtaking uninterrupted rural views, setting you up for a blissful break in the luxury Hampton Lodges. Exuding elegance and serenity, with architectural design features including timber panelling, high pitched ceilings, exposed beams, timber floors, neutral ocean-inspired colours and natural materials - a true reflection of Pembrokeshire's coastal position.

Stunning bathrooms/shower rooms, high-end kitchens with dishwashers, and integrated washing machines brings a unique accommodation offer to any getaway.

A bubbly hot tub is the best place to enjoy these vistas, with a glass of something to hand of course.



Designed by Celtic Holiday Parks Managing Director, Huw Pendleton, the one bedroomed Hampton Lodge sleeps up to 2 people. You'll love the patio doors leading from the living area and the bedroom directly to the hot tub, which has a feature glass ceiling. We even have a pet friendly one!

The two bedroomed Hampton Lodge sleeps a maximum of 4 people with the availability of two double beds, or one double and two singles. Pet friendly units available in one and two bedroom models.







# POPPY - FUN AND QUIRKY ACCOMMODATION



Take a step up from glamping! Great accommodation for short breaks, featuring glass balustrading, BBQs and, of course, a super relaxing terrace with hot tub.

The Poppies are positioned to enjoy countryside vistas, sleeping up to 4 people in an ingenious versatile space packed with features, giving a real WOW factor. The woodgrain finish gives a rustic feel whilst touches of velvet cushions shout of opulence. Enjoy an open plan lounge and kitchen, L-shaped sofa, dining area (which forms a double bed), large washroom with separate shower cubicle, and a clever raised double bed in a separate mezzanine area\*. Keep cosy with the feature electric fireplace when the sun goes down, and cook delicious local produce in the well equipped kitchen. This accommodation is better suited for up to 2 adults and 2 children.

\*limited headroom









www.celticholidayparks.com/glamping/poppy-pods

# WELCOME TO THE DOVECOTE LODGE



Luxurious holiday living epitomises the Dovecote, which sleeps 4, for a one of a kind holiday home experience. The sunken hot tub is accessible from both en-suites via the two large double bedrooms. Facing a serene wooded copse, a haven for wildlife, the Dovecote benefits from a patio area featuring a gas BBQ. Total bliss whilst you sit back, sip a coffee and relax.

Spacious, light and glossy the kitchen is a great space for meal preparation and a good bottle of something delicious and chilled straight from the wine cooler; then there's the gorgeous furnishings in neutral tones, for a relaxing feel. Pet friendly.





An average bee hive produces approximately 11 kg, **24 jars of honey** each season. Yum!



www.celticholidayparks.com/glamping/dovecote-lodge

# "Beautiful lodges, finished to a high standard"

Customer Survey Feedback





# SPINNEY LUXURY LODGE



Characterful, cosy and wonderfully homely describes the Spinney Lodges perfectly. Three bedroomed, to sleep 6, the master bedroom features an amazing four-poster bed, designer lighting, chest of drawers and wardrobes, with a wet room en-suite and bath. Additional bedrooms are spacious. The open plan kitchen, dining and lounge areas exude elegance, as does the contemporary family shower room.

A bubbly Jacuzzi hot tub awaits you on the decked terrace, along with a family sized BBQ. Pet friendly.









www.celticholidayparks.com/glamping/spinney-lodge

# EXQUISITE RURAL AMBIENCE OF THE **BOHEMIA LODGE**



This beautiful cedar clad 2 bedroomed lodge is situated in a private development within Celtic Escapes at Noble Court, blending seamlessly into the adjacent landscape. Boasting a beautiful light interior the glassy aspect of the Bohemia makes the very best of the rural countryside. The expanse of glass doors from both the lounge and dining area enable you to step out to the decking with glass balustrading, and private bubbly hot tub, bringing the natural landscape right to your door.

0800 1777 411



The Lodge features include an open plan living room, dining area and kitchen finished to a high specification - just fabulous when you're cooking up a storm with the rest of your guests – as well as oversized windows and doors leading out to patio. The master bedroom with en-suite shower room also features a walk in wardrobe, super king size bed and a luxury deep pile carpet. The spacious family bathroom is another great addition to the lodge facilities.









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# TOURING CARAVANS AND MOTOR HOMES



At Celtic Holiday Parks we have touring and motorhome pitches at Noble Court only. Our terraced hard standing pitches are situated in the middle of the park and are suitable for tourers and motorhomes under 6 metres in length. Larger pitches are situated at the lower end of the Park. All Pitches are hard standing with 10 amp electric hook ups. There's a well equipped toilet and shower block with hot water and dedicated washing up areas.

We also offer seasonal touring pitches at Noble Court, so you can take the strain out of towing, and relish a relaxed drive to Pembrokeshire to enjoy your touring caravan and on Park facilities whenever you choose.







# DOG FRIENDLY HOLIDAYS AT **CELTIC**





FINALIST "Best Dog Friendly Caravan Parks"

Pembrokeshire is a fantastic destination to take your pet, an important part of your family, away on a break too. With many dog friendly beaches, walks, restaurants and cafés, you can also enjoy the best of times.

Whether it be Charlie the Chihuahua or Dora the Doberman, well behaved dogs of all shapes and sizes are welcome. Celtic Holiday Parks have an outstanding rangeof accommodation which is dog friendly, from pods, to static caravans and luxury lodges.

We also welcome dogs in our public areas, external terrace dining and at both Noble Court and Meadow House - within the restaurants we have dog friendly dining areas.







www.celticholidayparks.com/dog-friendly-holidays

# STAY A WHILE... OR MUCH LONGER AT **CELTIC HOLIDAY PARKS** BECOME AN OWNER WITHIN THE **"CELTIC COLLECTION"**

Have you ever considered becoming a holiday home owner? A huge decision undoubtedly, but a step which is worth exploring if you fall in love with Celtic Holiday Parks and beautiful Pembrokeshire.

When a short stay, or repeat holidays just isn't fulfilling your desires, ownership definitely closes that gap. At Celtic we have a owner focussed approach constantly investing in beautiful facilities which you'll already have absorbed in this brochure.

Set in three fantastic locations, the Celtic Collection features static Holiday Homes and Luxury Lodges in the tranquil woodland setting of Croft Country Park, Meadow House which overlooks some stunning coastline, and the relaxing country retreat that is Noble Court. We have many third-generation owners: grandparents enjoying time with their young grandchildren, couples who come to the Parks for chill time away from the rigours of working life and, of course, those who have reached retirement and really do have more time to enjoy the fruits of their labour. As an owner, you have full use of the facilities across all three Parks, from beauty to swimming pools\* and free gym membership at your chosen Park. Our parks are open from 1st March to the 30th November giving you a huge amount of time to relax and explore.

#### Scan QR code







Check out all of our current pre-loved and new stock





At Celtic Holiday Parks we have Caravans and Luxury Lodges to suit a wide range of budgets and tastes. Our sales team will be delighted to show you our current stock at each location.

Ownership benefits include:

- ⊘ Free swimming\*
- ⊘ Free gym membership
- ⊘ Owner loyalty discount
- ⊘ Family friendly Parks
- ⊘ Pets welcome

Take your first steps to holiday home ownership - visit: www.celticholidayparks.com/caravan-sales for details of our current stock.

Our owner focussed Sales Team will take care of you throughout the viewing and buying process. Organise a VIP visit, a try before you buy\*\* or request a virtual tour of any holiday home.

Contact our sales team on 01834 812438.

\*additional charges apply when using a swimming pool located at one of our other parks. \*\*subject to Ts & Cs.

# THE BORING BUT ESSENTIAL BITS ...

#### THE HOLIDAY CONTRACT

The following terms and conditions will apply to your booking. A contract between you and Celtic Holiday Parks will come in to existence either (i) when we accept your booking and deposit payment by issuing written confirmation of your booking or (ii) if you have made a booking by telephone we will advise you that your booking is confirmed. Online bookings will be confirmed by email. The contract binds you and all members of your party. It is your responsibility to ensure that all members of your party accept the terms of the contract set out in these terms and conditions of booking. Failure to disclose all relevant information or comply with these terms may lead to termination of the contract and loss of the booking.

#### IF YOU CHANGE YOUR BOOKING

After you have paid your deposit you may wish to change some element of the holiday, e.g. type of accommodation. We will try to meet your request, however a charge of £30 per alteration to the holiday will be payable. Substantial changes such as change of location or holiday date will be treated as cancellation (see below). Any changes must be made at least 4 weeks before the holiday start date, and be confirmed to us in writing/by telephone by the same person that made the booking. Where changes are sought to be made within 4 weeks of the start of the holiday it will be treated as a cancellation and be subject to cancellation charges as outlined. If you are covered by our Cancellation Plan and comply with our cancellation plan procedures in the condition above, you will be entitled to a full refund of all monies paid subject to:

 An administration charge of £50, unless your cancellation occurs within 48 hours of your holiday start date, in which case the refund will be limited to 30% of the total holiday cost.

2. If you have our Cancellation Plan on your booking and need to cancel your holiday for reasons other than stated above, you will incur our cancellation charges in line with the sliding scale as detailed at point 3, which cover the costs and expenses we incur as a result of your cancellation. 3. Payments made with vouchers or credit notes will not be refunded.

Number of days in advance of holiday start date, cancellation charges are payable:

Length of time	Cancellation Charge
56 days or more:	Deposit and insurance premium(s)
43 – 55 days:	30% of total holiday cost
42 – 29 days:	50% of total holiday cost
28 – 8 days:	90% of total holiday cost
7 days or less:	100% of total holiday cost

Please note that the minimum charge is £50 per accommodation unit or pitch cancelled. Payments made by credit card will be repaid to the same credit card if the Cancellation Plan is taken out. In any event cancellation charges as illustrated above will be chargeable, it is recommended that you purchase a Cancellation Plan either from Celtic Holiday Parks or an alternative supplier of your choice.

#### IF YOU CANCEL YOUR BOOKING

Should you wish to cancel your holiday please call the relevant Park, and they will advise you on the documentation we require to process your cancellation.

### IF WE MAKE ANY MAJOR ALTERATIONS TO YOUR BOOKING

We try very hard to provide all facilities as advertised in our brochure. It may however be necessary to make some alterations in advance of your holiday. If such change is necessary, we will endeavour to advise you in writing as soon as possible, and give you the options in the section entitled 'Options' if we make a major change or cancel your booking see below.

#### IF WE CHANGE OR CANCEL YOUR BOOKING

As an experienced and responsible operator, our aim is to provide all the services and facilities as described in our brochure. Should it be necessary for us to make any major changes to your booking or in exceptional circumstances cancel your booking we will endeavour to advise you and provide you the following options:

a) A replacement holiday comparable or superior to the

one booked

 b) A replacement holiday together with the difference in price between the holiday booked or
c) A full refund

In addition to the above and provided it does not arise from circumstances beyond our control, we will also pay compensation for any provable loss.

#### HOT TUBS

Hot tubs may not be used after 2130 hrs and before 0830 hrs. We must ask that you please shower before use. This is essential to the ongoing maintenance of the hot tub. Visits to the beach are part of the Pembrokeshire experience, but it's best if you don't have sand joining you in the hot tub. This can cause issues with the filtration systems and result in clogging and damage. Hot tubs are checked daily by our team with chemical levels monitored and safe use maintained. Sand ingestion to the hot tub during your stay will require a full drain down, clean, refill and heating to temperature for reuse. Should this become necessary an additional charge will be made.

#### INFECTIOUS DISEASES

Infectious or contagious diseases could easily be passed onto other guests whilst on holiday. You must inform the Duty Manager should you contract any such illness whilst on holiday, in order to protect our guests and team. Anyone found to have such a condition may be confined or requested to leave the Park. Please note that in such circumstances we are unable to offer refunds, and we therefore recommend that you take out personal insurance.

#### CALCULATING YOUR HOLIDAY COST

Please use the Celtic Holiday Parks online booking facility to check your holiday price or phone 0800 1777 411 for further assistance from our team.

#### ALL OTHER SUPPLEMENTS

Supplements for pets etc. should be added to these costs. Please also note supplements such as a Cancellation Plan must be added on and are strongly recommended to give you peace of mind.

#### HOLIDAY PRICES

The prices and additional charges on our website or verbally quoted via telephone are inclusive of VAT (where applicable). We guarantee once you have made your booking and paid a deposit we will not increase your holiday price unless you make a change to your booking, although we reserve the right to amend the VAT element of prices in the event of a change in the rate of VAT. Prices quoted on our website may be subject to change and may go up or down reflecting changes in demand and the market place environment. Please note, changes and errors occasionally occur. You must check the price of you chosen holiday at the time of booking.

#### GROUP BOOKINGS

If you wish to book a single sex party we'd really appreciate a quick call in advance of your booking as there may be restrictions on bookings from all male or female parties of over 4 people. Equally for any larger groups, please call as there may be additional restrictions in operation at peak periods. Please always check when you book.

#### YOUR HOLIDAY BALANCE PAYMENT

Deposits are deducted from the full amount due. Bookings made within 4 weeks of the holiday start date must be paid in full. Full balance payment for your holiday is due no later than 4 weeks before the start date of your holiday. The balance due date will be shown on your holiday confirmation. Please note balance reminders will not be sent. Please keep your final confirmation safe as you must present this on arrival at your Holiday Park. If the balance is not received by the due date then your holiday will be treated as a cancellation.

### PAYMENT FOR YOUR HOLIDAY AND CANCELLATION PLAN

Payment can be made in full or by deposit to secure your holiday booking. It is a recommendation that you either take out our Cancellation Plan which covers you and your holiday party if you cancel your holiday, or a plan giving comparable cover. Our Cancellation Plan costs £25.00 per booking, per accommodation unit or pitch booked. Any cancellation should be notified to us in writing.

#### SPECIAL AND PROMOTIONAL OFFERS

All offers are subject to availability at the time of booking, and to specific offer terms and conditions, and may be withdrawn at any time. These offers only apply to the promotional period stated and cannot normally be combined with any other offer.

#### ERRORS

Whilst every effort is made to avoid changes or errors, we are only human. Please check and/or query the details and price of your chosen holiday at the time of booking.

#### AVAILABILITY OF FACILITIES

Parks open from 1st March to 30th November. openina times for individual facilities may differ from Park to Park. so please check with our reception teams if timinas are essential to your holiday enjoyment. Certain facilities may have age restrictions. Please check at the time of booking. To ensure our quests enjoyment in the swimming pools. session bathing may occur. The operation of the parks is subject to legislation and the guidelines laid down by the Health & Safety Executive and Local Authorities and their codes of practice. We accordingly reserve the right to adjust our services in order to meet these standards. It is possible that in some circumstances accommodation or a facility may be temporarily withdrawn due to maintenance. renovation, adverse weather conditions, changes in aovernmental legislation, or any other factor outside our control. We reserve the right to make such alterations in the above circumstances without prior notice, and are unable to accept liability for the loss of an advertised facility, or to pay compensation for any inconvenience caused. Should changes occur, we will advise of these changes where made prior to booking, and will use reasonable endeavours to advise quests already booked of any changes made thereafter. Certain facilities are subject to additional cost.

#### ACCURACY

We take care to ensure that the details within the brochures and online are accurate at the time of going to press. Photographs are taken at our Parks with the addition of occasional stock photography. No party shall be allowed to reproduce any of the contents of this brochure (including photographs) or our websites without written permission from Celtic Holiday Parks, Celtic Holiday Cottages, Croft Country Park, or any other copyright owner.

#### USE OF YOUR PERSONAL INFORMATION

Data Protection Policy Statement

Celtic Holiday Parks Limited is notified (registered) as a data controller under the Data Protection Act 1998. The Data Protection Act puts obligations on users of personal information and lays down principals for its use. Information has to be processed fairly and lawfully. This means you are entitled to know how we intend to use any information you provide. Celtic Holiday Parks Limited will use the personal information that you provide to us to process your booking and provide your holiday. If there are other members in your party, you must ensure

that you inform them what information about them you are providing to us and what we will use it for. You may also choose to provide us with information about your health or the health of members in your party to enable us to assist you with any special needs. This information will only be used for the specific purpose(s) for which you provide it to us. Celtic Holiday Parks Limited will also use your information for internal statistical, market research and records purposes. This information may be shared with other companies within the Celtic Holiday Parks Group. We also use your information to contact you about other holidays and services brought to you by Celtic Holiday Parks Limited. If you do not wish to receive such information please contact the Data Protection Department, Celtic Holiday Parks Limited, Croft Country Park, Revnalton, Kilaetty, Pembrokeshire, SA68 0PE.

#### USE OF COOKIES

If our contact with you is via our website, we may use Cookies. A cookie is a piece of text which asks permission to be placed on your computer's hard drive. Once you agree, your browser adds that text in a small file. A cookie helps analyse web traffic and logs when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences. We may use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs.

We only use the information for statistical analysis purposes and then data is removed from our system. Denial of traffic log cookies should not prevent you from using one of these sites.

#### IF YOU HAVE A COMPLAINT

Of course, we hope that you have no cause for complaint ... ever. On very rare occasions you may have housekeeping issues, which we would ask you please identify by 6pm on your day of arrival. Either by reporting to a Guest Host in the main building, or emailing:

guestrelations@celticholidayparks.com. Please include your holiday reference number and your contact numbers. If you do not give us the opportunity to resolve the problem locally by reporting it to the Park during your stay, then we may not be able to deal positively with any complaint on your return. A full investigation of any complaints is carried out. Any complaint must be submitted within 28 days to allow it to be investigated properly.

# FREQUENTLY ASKED QUESTIONS

At Celtic Holiday Parks our aim is to help you make the best of your time away with your family and friends. With a wide range of self-catering options, pitches and parks to stay in, it can be confusing so we have pulled together the questions we are most frequently asked.

#### **IS THERE WIFI ON PARK?**

We do not guarantee WiFi on any of our Parks. You will need to use your own data. If this is important to your holiday please make alternative arrangements.

# WE ARE RENTING ONE OF YOUR HOLIDAY HOMES, WHAT DO WE NEED TO BRING?

Each level of accommodation is slightly different, so please do check on our website, or ring our Park to speak to a member of our team. We provide bed linen for all types of accommodation with the exception of Hideaway Log Pods (Linen can be hired at £35 per stay, you will need to bring your own towels). Whilst all of our other rental units now feature hot tubs, towels are not provided in the following grades: Noble Court – Manorbier and Carew; Croft Country Park – Ramsey and Caldey; Meadow House – Barafundle and Freshwater. We also recommend that you bring along additional towels for post hot tub use. Robes are available to hire separately. All of our accommodation is self catering, which means you will need to bring everything consumable with you. A very small starter pack is provided in the unit.

## WE ARE STAYING IN A HIDEAWAY LOG POD WHAT DO WE NEED?

You will need to bring everything you normally would if you were camping, but not the tent! The Log Pods have 1 double and 2 single beds for which you will need your own bedding and towels.

### DO YOU ACCEPT MOTORHOMES AND CAMPERVANS?

Yes, we welcome motorhomes, campervans and trailer tents at Noble Court Holiday Parks.

#### WHAT IS INCLUDED IN MY PITCH PRICE?

Our pitches are all hard standing, and include electric hook up, plus an awning if you choose to bring one. Communal toilets, showers, laundry, waste and washing up area are available.

#### ARE WE ALLOWED BBQS?

Yes you are, however we would advise you to be mindful as they can be a fire hazard.

#### IS THERE AN EXTRA CHARGE FOR THE POOL?

There is no charge for the pool at the park you are staying on, however there is a 50% discount if you wish to use a pool at any of our other Parks.

### WHAT ARE THE ARRIVAL AND DEPARTURE TIMES?

Check in is 3pm earliest for accommodation. Our Housekeeping and Maintenance team work diligently towards this time, ensuring that the Parks are presented at their very best ready for your arrival. All of our Parks have superb restaurants, so why not arrive early and take advantage of our delicious menus. The latest arrival is 8pm. If you intend to arrive after this time, we would ask that you speak with our Guest Relations team. Check out for 2 night stays is 10am and for all other stays is strictly 9am. Late departure is available for tourers subject to an additional nominal charge of £10.00.

#### IS THERE A SHOP ON SITE?

There are no shops at any of our Parks, however local shops are only a short distance away. Celtic Holiday Parks feel it is important to support our local retailers and to encourage guests to shop local.

#### DO YOU ACCEPT PETS?

We accept a maximum of 2 dogs per booking at our Holiday Parks.

Tourer and Motorhome charged at £2.50 per dog per night.

Our self-catering accommodation also has a range of dog friendly options, charged at £49 per dog per stay. Please check carefully if you wish to bring a dog with you that you have booked dog friendly accommodation. We do not allow any pets to stay in non-dog friendly units.

#### HOW FAR ARE YOU FROM TENBY?

All our sites are approximately a 20 minute drive from Tenby.

## HOW FAR ARE YOU FROM THE MAIN ATTRACTIONS?

The most popular attractions of Folly Farm, Oakwood and Heatherton are all approximately a 15 minute drive away.



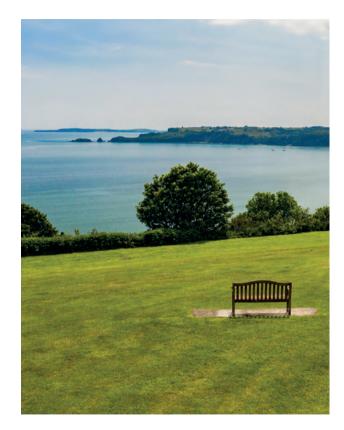
# THE CANCELLATION PLAN

For that extra peace of mind, take a look at our Cancellation Plan. Leave all of your worries behind with this Cancellation Plan designed for all our holiday guests. The Cancellation Plan covers your cancellation in the event of any member of your party being unable to travel due to:

- Sickness
- Redundancy
- Jury Service

Proof in the form of a Doctor's Certificate, Employer's or Court Notification will be required in writing by recorded delivery prior to your confirmed holiday start date. Once covered by our Cancellation Plan and falling within the categories above, you will be entitled to a full refund of all monies paid subject to an administration charge of £20.00. If your cancellation occurs within 48 hours of your holiday start date, the refund will be limited to 30% of the total holiday cost. Please note the sliding scales of monies payable under the Cancellation Plan under the section "if you cancel your booking", see page 66. This Plan represents exceptionally good value at £25 per stay holiday home/pitch.

Please note – should you need to cancel no refund will be due unless you have taken out the Cancellation Plan above or have your own personal alternative cover and are claiming within the specified terms of the cover provided. Please also refer to Covid Flexi Promise.





### START CREATING MEMORIES

Set in the Pembrokeshire countryside, conveniently situated for exploring and relaxing in the county. Our parks are specifically selected for their unique locations and we ensure the holiday experience and facilities you'll find there are superb too! That's why generations of families and couples of all ages have returned to holiday on our parks year after year... and why we welcome so many new friends each year too.

And remember, as each of our parks has a different atmosphere, you might have to stay at all three to decide which one is the best for you!

## ANY FURTHER QUESTIONS?

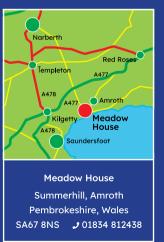
We try to ensure that the brochure has all the information you need to book the right holiday for you. Should you have any queries or special requirements not covered here please ring reservations:

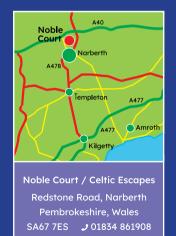
Croft	01834 860315
Noble Court	01834 861908
Meadow House	01834 812438

9am - 5pm (answer phones are available to leave a message if lines are busy).



Reynalton, Kilgetty Pembrokeshire, Wales SA68 0PE J 01834 860315







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