



VIEWING HOLIDAY HOMES AND LODGES FOR SALE

CELTIC'S SAFE VISITS PLEDGE

"Firstly, thank you for considering Celtic Holiday Parks as a location to enjoy your dream holiday home.

*In these ever changing times, new ways of working are slightly different to what we formerly considered to be "normal". We therefore very much welcome your viewing but would ask that you make yourself familiar with the **Celtic Covid Safety** guidelines below prior to your visit. These measures have been introduced to ensure your own safety, that of our staff and the wider Pembrokeshire community".*

With our grateful thanks for your co-operation

Huw Pendleton,

Managing Director, Celtic Holiday Parks

Please note that we await Welsh Government guidance to confirm opening of Holiday Parks to Welsh residents on 27th March, and the lifting of the stay local guidance. Our Sales Team would be delighted to send you a virtual tour of any holiday homes that we have for sale.

Currently we are also planning to undertake virtual hand overs in the shorter term. Please speak to Group Sales Manager as below.

If you are unsure of any of the steps prior to your visit , please don't hesitate to contact our Group Sales Manager, Peter Mooney on 07500 778387 or Sales Manager, Ollie Morgan on 07500 115787, who will be happy to guide your arrival and viewing opportunity further.

Arrival Meet and Greet

- Designated parking will be available

- As discussed prior to your visit, one of our Sales Team will meet you at the main reception area at your designated appointment time
- PPE (gloves, sanitisers and masks) will be available for your use, however you may wish to bring your own. The wearing of masks is mandatory in public areas.
- There are currently no shared toilet facilities available on Park.

Temperature and Coronavirus Symptoms

In order to keep everyone safe, please do not travel to your appointment if you have a temperature, are showing any coronavirus symptoms* or have been asked to self-isolate.

How we prepare our holiday homes for viewing

- All holiday homes are well ventilated in advance of your viewing to allow air to circulate around the internals.
- We thoroughly pre sanitise each holiday home caravan or lodge prior to your arrival with hospital grade antibacterial solution.
- Each holiday home is deep cleaned

How we keep you safe

- Each holiday home is kept locked, and viewing is strictly only by prearrangement.
- Viewings are restricted to one household at a time, on pre-arranged slots to allow for cleaning as outlined above.
- Our Sales representative will ask you to sanitise your hands at both the start and end of your viewing opportunity. You are able to use a pair of disposable gloves if you wish.
- To enable social distancing (currently 2m) our Sales representative will not enter the lodge with you but will be able to answer any questions following your viewing opportunity.
- Where applicable, and weather conditions allow we'll discuss all your queries outside, however during inclement weather the sales area within Reception will be made available where we adhere to social distancing seating requirements.

Your wider Park tour

- All of our Parks offer a range of facilities for your use as an owner, and of course you'll want to view them to get a feel for the fantastic opportunity that holiday home ownership affords. With spacious facilities we are able to offer socially distanced tours in the company of Celtic's Sales representative.
- Due to the present Covid landscape, some of our facilities may be closed to the public and non-operational. You will however have full access to all areas during your tour.

Completing any Paperwork

- The sales office and receptions at both Croft Country Park and Meadow House allow for social distancing.
- All paperwork will be laid out in readiness
- Fresh pens will be available
- Hand sanitising protocols will be implemented

We look forward to meeting you and welcoming you to Celtic Holiday Parks as a potential new owners.

Useful information:

<https://www.gov.uk/government/collections/coronavirus-covid-19-list-of-guidance#guidance-for-the-public>

Staying alert and safe (social distancing)

<https://www.gov.uk/government/publications/staying-alert-and-safe-social-distancing>

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