



BAROD AMDANI
WE'RE GOOD TO GO



SAFER STAYS

USING SWIMMING POOLS AT CELTIC HOLIDAY PARKS

Meadow House

Croft Country Park

[POOLS ARE CURRENTLY NOT OPEN TO MEMBERS OF THE PUBLIC]

We are delighted to open the above swimming pools, however you will be aware that we are operating under a different regime in order to meet social distancing protocols, keeping our owners, visitors and staff safe.

Please see our usage protocols below:

SWIMMING

We are allowing one family group or single swimmer in the pool at any one time.

BOOKING

A 30 minute booking slot will be made available, providing 20 minutes for swimming and 10 minutes for entry and exit of the building. To book a slot please ring your reception.

Meadow House – 01834 812438

Croft Country Park – 01834 860315

Block bookings are not allowed.

To provide equitable use of the pool (as far as we are able), you will need to book your swimming slot, swim and then rebook your next session. All children 16 and under will need to be accompanied by an adult.

WHAT DO I NEED TO BRING

As identified by Swim Wales we have introduced “Beach style – turn up and swim” guidelines. This means that less time is required in changing areas and more time for you to swim.

WHAT WILL THE FACILITY LOOK LIKE

The changing facility and showers within the building are closed. Please shower in your own accommodation prior to your swim, and arrive ready to swim, with towels and suitable poolside footwear such as flipflops.

Most seating around the pool areas have been removed or blocked off. You will need to leave your robes/towel poolside. Please do not arrive wearing full clothing as this will reduce your time for swimming and enjoyment. It is essential that booking slots and timings are adhered to, to allow as many people as possible to use the pools.

OPENING TIMES

Pools are open available to book from 0930 am – 4.30 pm daily going forward. Please **ONLY** book by telephone to your reception who have the booking sheets there. **We are unable to take e mail, text or social media bookings.**

USING THE POOL AND STAYING SAFE

Normal pool rules apply. Please follow the arrows upon entry. Handrails are sanitised before each user group. Please use hand sanitisers provided prior to entering and upon leaving the pool area.

Timekeeping!! Keep an eye on the time and exit the building within the 30 minute time allocated to allow the next swimmer/family in.

The pool area is cleaned in line with Government guidelines.

SOCIAL DISTANCING

As always adhere to social distancing and hygiene protocols. Be aware of others around you whilst entering and exiting the building.

Track and Trace

For pool usage our booking system will capture the details required in line with the Welsh Government guidelines.

Please read the following information, which has been taken from the Welsh Government Website:

The personal information you'll be asked to provide on yourself and/or on your contacts is voluntary. You can decline to provide this information if you have any doubts or concerns. In supporting the NHS Wales Test, Trace, Protect service to deliver contact tracing in Wales, you should remain vigilant for any signs of cyber security, spoofing, phishing or fraud. You

will only be contacted through the service if you have received a positive test for coronavirus or you have been identified as a contact of someone who has tested positive.

All contacts from the NHS Wales Test Trace Protect Services will come from dedicated numbers, further information on which is included in these pages:

[contact tracing: if you've tested positive](#)

[contact tracing: if you're a confirmed contact](#)

Additional process summary: <https://bit.ly/2Dj2B5B>



 **CELTIC**
Holiday Parks

 **#beesafe**

Please swim sensibly and #beesafe by following my rules!

-  Please respect social distancing and hygiene protocols
-  Be mindful of others, by swimming within your booking time, and exiting the building within **30 minutes**.
-  Follow the arrows. **Sorry no showering or changing!**
-  Sanitise the pool handrails before entering using the equipment provided
-  Enjoy your swim, and have great fun. Normal pool guidelines apply
-  30 minutes up! Please exit in good time and sanitise the handrail when you've finished
-  You can now **BOOK YOUR NEXT SWIM SESSION...**



V1 – 10/08/2020

Test. Trace. Protect. To keep Wales safe.

What do you need to do?



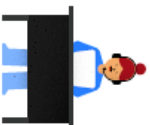
1 You develop at least 1 coronavirus symptom: a new continuous cough, high temperature, or loss of smell or taste.



You and members of your household follow self-isolation guidance.



3 Take a test within the first 5 days of developing symptoms, when the test is most effective. [Apply for a test here.](#)



If the test is negative, no further action is needed by you or others in the household. You no longer need to self-isolate. If the test is positive, you will be contacted by a contact tracer on behalf of the NHS Wales Test, Trace, Protect service. You will only be contacted after you have had a positive test.

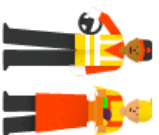


5 You will be asked to provide us with information. We will need to know who you've been in contact with and where you've been in the two days before your symptoms started until now.



If you've been within 1m of someone for 1 minute or longer or within 2m of someone for 15 minutes or longer, you'll need to tell us about them. You'll also need to tell us about anyone you've travelled in a vehicle with, or people who've sat near you on public transport.

Please be vigilant for scam callers. We will never ask you for any financial information, bank details, or passwords. If in any doubt, do not provide the information. Texts will be sent from +447775106684, emails will be sent from tracing@wales.nhs.uk / otrham@wales.nhs.uk, and calls will be made from 02921 961133. No other channels will be used by the NHS Test, Trace, Protect team.



6 A contact tracer will get in touch with your contacts. They will tell them that they have been in contact with someone who has tested positive for coronavirus. Your identity will not be revealed unless you give permission. They will be provided with support and advised to self-isolate for 14 days from their last contact with you. Members of their household will not be asked to self-isolate, but should follow the [social distancing guidance](#) and avoid contact with the person isolating at home.



7 Your contact will only be advised to take a test if they are displaying symptoms. Testing asymptomatic people is not recommended as it can generate false negatives. If they test positive, the process will be repeated for this person, their household members and contacts.



**TRACE YOUR MOVEMENTS. STOP THE SPREAD.
TOGETHER WE'LL KEEP WALES SAFE.**

Visit gov.wales/coronavirus