

**Best  
Caravan and  
Glamping in Wales**  
National Tourism Awards for Wales 2018



# CELTIC

Holiday Parks  
Pembrokeshire  
Wales

“Jacuzzi... Hot Tub Heaven”



“relax and explore”

Spring 2019



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## relax and explore....

### We're officially the "Best Caravan and Glamping in Wales" National Tourism Award for Wales 2018.

As Owners of Celtic Holiday Parks, we were delighted to receive this prestigious award in 2018, in recognition of the wonderful holiday parks which we've proudly created for our visitors over the last 20 years! As we celebrate this major milestone this year as, we look forward to welcoming you and your family and friends to Pembrokeshire, home to Britain's only coastal National Park.

Our visitors seem to love our brochure, we hope you do too!

There are three Parks in the Celtic family - Croft Country Park, Noble Court and Meadow House - each with its own unique setting, atmosphere and features. Choose from the tranquillity of woodland countryside, breathtaking cliff-top scenery with outstanding sea views or a sweeping valley with extensive grounds. There really is something for everyone to enjoy, including your four-legged friends, as all our Parks are dog-friendly!

As you'll tell, we're passionate about Pembrokeshire -

it's a natural playground - your playground. From multiple Blue Flag beaches to castles and coves, outstanding world class attractions such as Folly Farm Adventure Park and Zoo, cycle routes, fishing and of course the internationally renowned 186 miles of glorious coastal footpath. "Relax and explore" is our core holiday ethos here at Celtic! We're not about fast food, fast lives or childrens club commotion. Our Parks are a haven of peace and an oasis for wildlife, reflected by our Gold David Bellamy Conservation Awards.

We continue to invest in wonderful products year on year; 2019 being no exception, as we're introducing new accommodation at Celtic Escapes - Poppy, Dovecote and Spinney, as well as a major refurbishment programme at Meadow House, to create a new restaurant and bar.

Relax and browse this brochure to find your perfect break.

**Vic, Ann & Huw Pendleton**  
Owners, Celtic Holiday Parks



Launch of Celtic Escapes with staff, owners and friends

### Symbol key:

 Bar	 Amusement and games arcade	 Showers
 Restaurant	 Spa	 Toilets
 Indoor heated swimming pool	 Nature Reserve	 Laundry or washing up area
 Outdoor heated swimming pool	 Dog walks	 Childrens Play area
 Entertainment	 WiFi hot spots	 Electric hook up available
 Gym and fitness room	 Hot Tubs	 Dog Friendly
	 Gas BBQs	

# oasis for wildlife...



David Bellamy Conservation Awards - helping us look at the bigger picture!

**We're proud that our Parks are different, rather unique in fact.**

We like the quiet life, away from it all, relaxing in peace and calm.

Sounds good doesn't it? All three of our Parks have consistently been awarded Gold status from the David Bellamy Conservation Award Scheme for Holiday Parks. We've created an environment that's not just beautiful and enjoyable, but is an oasis for wildlife. Our grounds team work throughout the year to implement the guidelines and projects recommended by the award organisers, including wildflower meadows where Vetch, Cowslip, Oxeye and Meadow Sweet grow in abundance during the spring and summer months, using seeds originating in Britain.

This year we were delighted to this year be awarded our "Hedgerow Habitat" badge for the fantastic work that our grounds team do in conserving and enhancing these habitats - home to insects, butterflies, bees, birds and of course fragrant wildflowers.

Bees are a vital part of the Welsh countryside. They are both fascinating and beautiful, and are one of the important pollinators of crops, fruits and other plants. Our bee friendly approach to conservation was recognised with the recently awarded "Honey Bee friendly"



status. We use bee friendly plants in all of our borders, baskets and boxes on Park including borage, lobelia, aquilegia, sunflowers and verbena.

**"Few people realise just how important bumblebees are. They are charming little things and a pleasure to see, but they also do an essential job which many people take for granted. If bumblebees continue to decline then we face ecological turmoil".**

Chris Packham, Naturalist, Television Presenter  
Source: Bumblebee Conservation.org

Other green projects include the installation of greenhouses; we now collect seeds in the autumn to propagate our own plants ready for planting out in early Spring, together with the propagation of other plants throughout the year from our on site cuttings programme. Our energy consumption is monitored and we use green energies as often as possible on the Parks.



We know that as a visitor you will be keen to Celtic Holiday Parks to do your bit, to support our environmental goals. By recycling when you're on holiday using our dedicated recycling areas you'll avoid sending waste unnecessarily to landfill, where even simple things like polystyrene cups can take over 500 years to decay and glass bottles over one million years.

**Let's do all we can to keep Pembrokeshire's landscapes as green as they are today.**

*"Bees may be tiny, but they are really powerful insects, essential to our healthy environment"*



**It's Me, the Celtic Bee!**  
 You'll see me buzzing around these pages and on the Parks! Please do your bit to help protect our bee colonies for the future.





tranquil woodland haven

## relax and explore....

### Croft Country Park

Set in the Pembrokeshire countryside, conveniently situated for exploring, Croft Country Park offers relaxation and escape from the busy world in which we live, with 14 acres of grounds to enjoy.

Featuring the only salt water hydro active pool in Pembrokeshire, the leisure and relaxation complex allow families and friends to spend quality time together. Our gorgeous Charlie's restaurant is open from 12 noon until 9pm serving great value, beautifully prepared and well-presented local produce of the highest quality with the added attraction of the children's play area just outside. Enjoy an indulgent glass of wine, whilst keeping a safe eye on your little ones!

Spoil yourself and take the opportunity to totally unwind with our beauty therapists at "Simply Balance - Fitness and Beauty. At Croft we offer you the opportunity to enhance your lifestyle, physically and mentally through our approach to Wellness. Yoga, pilates and nutrition classes all take place at Simply Balance and there's a well laid out and equipped gym.

Croft Country Park and its facilities are open to the public and of course all of our visitors and owners, whichever Park you are holidaying on.



— The Rowans —

Newly launched - "The Rowans" exclusive static holiday homes, find out more on page 24.

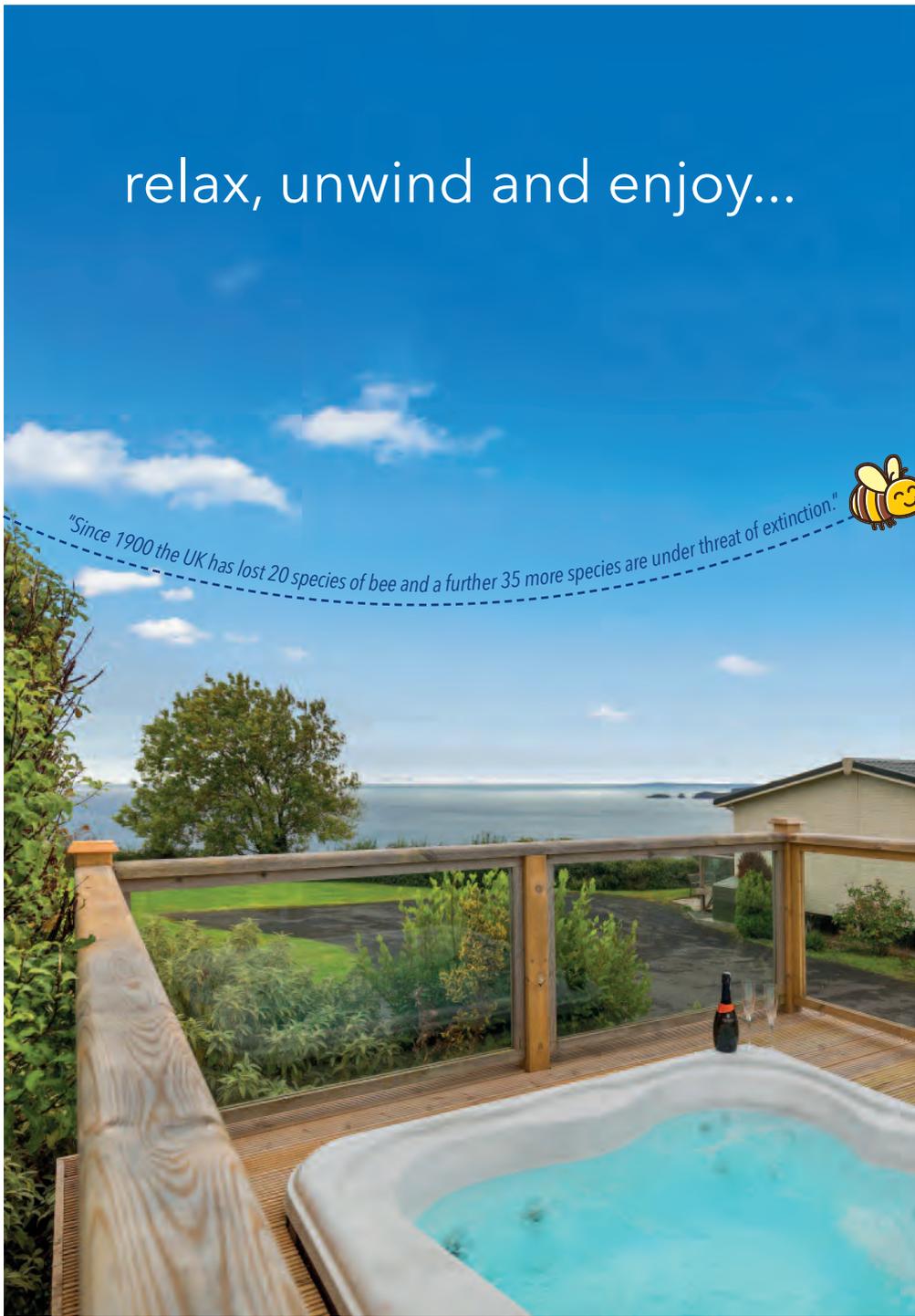


"Like a bit of jam on your toast? Bee's don't just provide us with honey, they work hard to pollinate fruits such as strawberries"



# relax, unwind and enjoy...

*"Since 1900 the UK has lost 20 species of bee and a further 35 more species are under threat of extinction."*



## Meadow House

**"Wow!" "Stunning!" "Truly spectacular"** just a few adjectives which describe the outstandingly beautiful sea view across Amroth Bay at this Park. A real joy for holiday home ownership, touring and motorhomes, it's certainly a true favourite amongst our visitors who enjoy the 16 acres of landscaped grounds. There's also direct access to the coastal path leading to the beach at Wisemans Bridge, or walking to Amroth, for delicious ice creams and beach activities. We've been busy bees over the winter period completely refurbishing our bar, restaurant, sales and reception facility, which will re-open very soon.

"Ty Meadow" restaurant will be serving a delicious selection of homemade pizzas, tapas, traditional favourites with lots of delicious desserts and afternoon teas.



stunning seaside setting

**WE'RE EXCITED!**  
Outstanding New Bar, Restaurant and Reception Facility Opening Soon!





relaxing countryside retreat



luxury glamping and lodges

### Noble Court

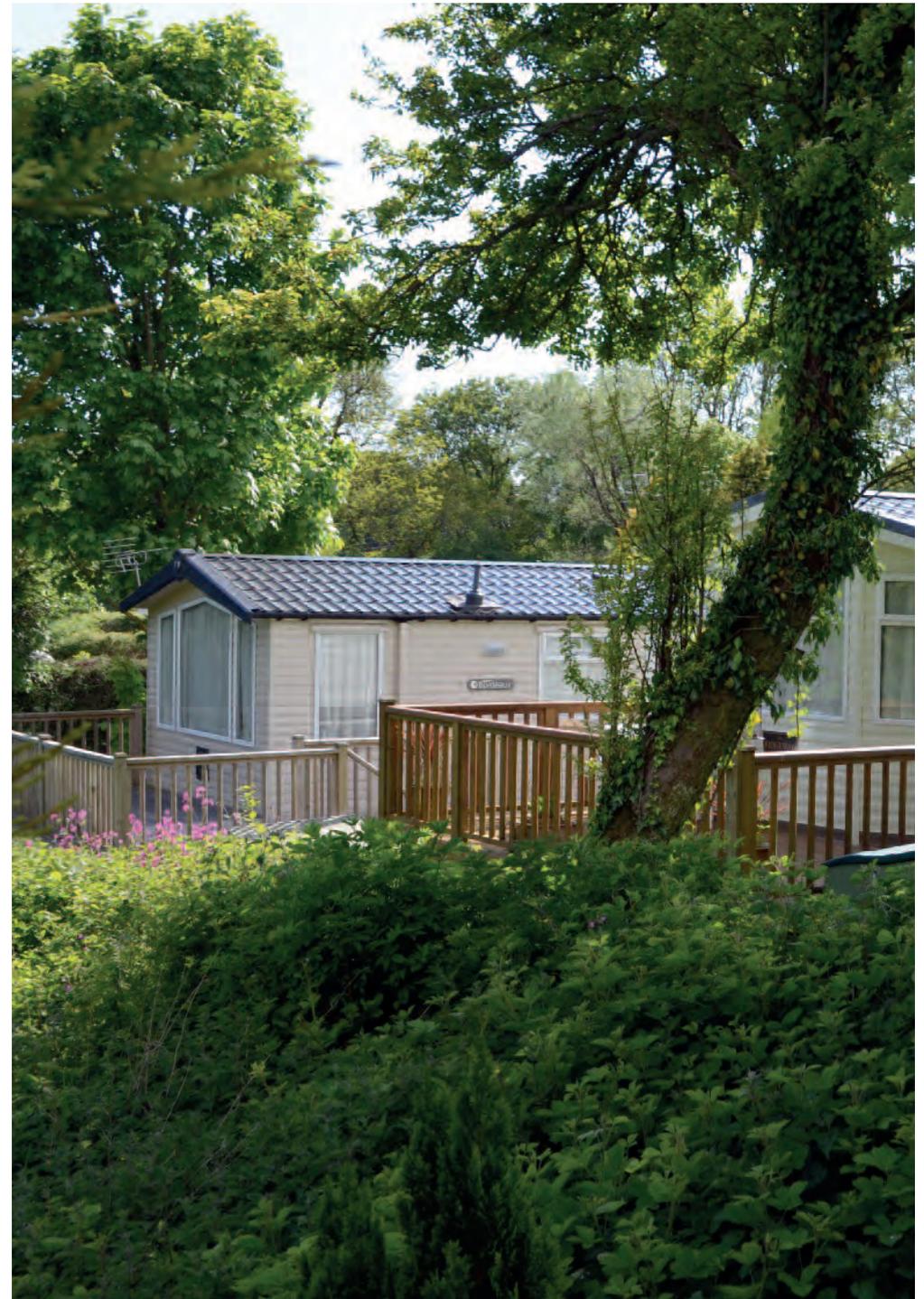
Our largest park, in terms of size, set in 40 acres, Noble Court is in striking distance of the hustle and bustle of the boutique shopping town of Narberth and yet allows you to enjoy the stillness of the valley in which it is nestled. Rolling fields, nature reserve and wildflower meadows offer wonderful natural habitats for birds, bees, squirrels and rabbits amongst others! Ideally situated for exploring Pembrokeshire and just a short drive to major attractions and activities in Pembrokeshire.

At Noble Court you'll also find **Celtic Escapes** - our luxurious glamping and luxury lodge options, with lots of bubbly hot tubs, and a wide selection of accommodation. Choose from Hideaway log pods, one or two storey Safari tents with luxury internal bathrooms and private hot tubs, Bluebell Lodges to sleep 2 and the new luxury Hamptons, which feature glass balustrading and hot tubs. Find out more about Celtic Escapes on page 14.

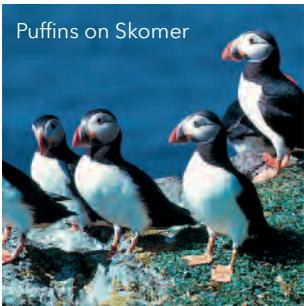
The naturally beautiful nature reserve features a lake which attracts a whole host of wildlife and is great for walking your dog around. After a busy day exploring Pembrokeshire, relax in the bar or courtyard, bedecked during high season with colourful bee friendly plants.



"Did you know that the name "Dumbledore" famous in Harry Potter is the cornish word for Bumble Bee!"



## Celtic Holiday Parks... relax and explore Pembrokeshire



Puffins on Skomer



Folly Farm  
Adventure  
Park and Zoo



## #findyourepic

**EPIC - a word that sums up Pembrokeshire perfectly. Epic scenery, epic adventures, epic attractions and epic experiences can all be found in Britain's only coastal National Park.** Surrounded by water on three sides, this county's sandy beaches and coves are up there with the very best in the World! Voted second in National Geographic Traveller magazine's poll of the world's best coastal destinations, award winning is an understatement. **52 glorious beaches** in Pembrokeshire, from wide expanses of golden sands at Saundersfoot, Tenby and Newgale to cwtchy (cuddly) coves like Cwm yr Eglwys in the North of Pembrokeshire. Boasting **12 Blue Flag and 13 Green Coast beaches**, together with **11 seaside and 21 rural seaside awards**, the area is truly EPIC!

Take a stroll, fly a kite, build a sandcastle, rock pool to your hearts content, run with the dog, surf till you drop with sheer exhaustion, whatever takes your fancy our beaches will tick some of your bucket list!

Lonely Planet wrote that the Pembrokeshire Coast Path is one of the greatest long distance trails, so get those walking boots on, fill the flask and venture out! There's **186 glorious miles to discover!** Some stretches are for the more experienced walkers, but lots of the coast path is accessible for all - give it a go! If you're feeling inspired, Wales is now connected by coast path along the whole of its coast. There's fabulous walks along inland

paths and wooded areas such as Canaston Woods, not to mention a plethora of cycle paths to enjoy if pedal power is your thing.

Legends, heritage and folklore also abound, with historic castles such as Carew and Pembroke (the birthplace of Henry Tudor), Pembrokeshire's own Stonehenge - Pentre Ifan and World renowned St David's Cathedral and Bishops Palace. Historic Tenby with its colourful Georgian facades, two sandy beaches, a stunning harbour and trips to monastic Caldey Island is often featured on television, and is equally spectacular in real life. Don't forget the National Trust's 15th century Tudor Merchant House which really brings to life living conditions during those times.

We have wonderful islands in Pembrokeshire including Grassholm, Skomer, Skokholm and Ramsey, which are breeding grounds for Puffins, Guillemots and Choughs. A day trip to Skomer is highly recommended especially in May when wildflowers are in abundance and you can spot Puffins galore.

For family fun Folly Farm Adventure Park and Zoo is simply magical, and consistently awarded "Wales Best Day Out" - it's not to be missed. Our Parks are brilliantly located to enjoy anything and everything that Pembrokeshire has to offer. Why not explore a little further with the useful websites below.

[www.visitpembrokeshire.com](http://www.visitpembrokeshire.com)

[www.pcnpa.org.uk](http://www.pcnpa.org.uk)



## Static Holiday Home and Lodge Breaks

Reflecting the beauty of Pembrokeshire, we've named our static holiday home and lodge offer after the castles, beaches and islands which surround us. Luxury is standard in our accommodation, blasting any preconceptions of caravan holidays of old. At Celtic our lodges boast bubbly hot tubs and large family bbqs as do the Skokholm and Grassholm. Some accommodation within each category is dog friendly too, please ask before making your booking.

There are perhaps childhood memories which we do want to evoke - of enjoyment, relaxing with friends, having a kick about with a football and enjoying long sunny days. Now you can recreate these feelings, but in pure luxury.

Static caravan holidays are available in each of our Parks, where we offer several levels of accommodation:



### Meadow House Amroth Lodges/Croft Skokholm Lodge

These high end lodges are the ultimate in luxurious stays and of course hot tub heaven! Enjoy amazing views over Amroth from the comfort of the bubbles, with uninterrupted views through glass balustrading towards both Amroth and Saundersfoot Bays Lodges sleep up to 6 people, with 3 bedrooms, some en-suite bedrooms, shower rooms, double glazing, central heating and brilliantly appointed lounge, kitchen and dining areas. Enjoy breakfast al-fresco on comfy patio furnishings.



Croft Skokholm Lodge is in a quiet corner of the Park where you can escape to tranquillity. 3 bedrooms to sleep 6, with one en-suite. Expansive open plan, well-equipped, kitchen/ dining/living area with glass doors, leading to a relaxing patio area and of course, hot tub!



Photographs representative of our holiday homes, see website for further examples of each standard.

All accommodation is non smoking

**Caldey/Carew/Freshwater** Holiday Homes in this category can sleep up to 6 people. 12-foot wide, two twin bedrooms, one double. Shower, W/C, washbasin, double glazing, gas central heating, microwave oven, full-size cooker, fridge with freezer compartment. Digital colour TV, bedding included, outside table and chairs.



**Skokholm/Skomer/Whitesands** Our static holiday homes in this range all feature a fabulous hot tub offering the ultimate in luxurious interior layout and furnishings for your comfort and relaxation. Available in both 2 and 3 bedroomed options with both double and twin bedrooms. 12 foot wide with WC, washbasin, double glazing, central heating, microwave ovens, Digital TV, sundecks or patios with tables and chairs.



**Grassholm** Our fabulous three bedroomed holiday home with Hot Tub. Offering a brilliant interior layout with great furnishings, sleeping a maximum of 6 people. Two twin bedrooms and one double bedroom., sleeps a maximum of 6 people. Shower, W/C, washbasin, double glazing, central heating, microwave oven, dishwasher, full-size cooker, fridge with freezer compartment. Digital TV, bedding included, sundeck with tables and chairs.



**Ramsey/Manorbier/Barafundle/Pembroke** Holiday homes with a modern layout for a relaxing and comfortable stay. 12-foot wide, one double bedroom, one twin bedroom, sleeps a maximum of 4 people. Shower, W/C, washbasin, double glazing, gas central heating, microwave oven, full-size cooker, fridge with freezer compartment. Digital TV, bedding included, outside table and chairs.



**Picton** Based at Noble Court these two bedroomed holiday homes feature generous open plan living spaces with large front opening doors and Juliette balconies. They have a modern electric fire, vaulted ceilings, fridge, USB charging points, LED lighting, integrated fridge freezer, microwave and Bluetooth sound. Feature decking with outside tables and chairs



All accommodation is non smoking

**Jacuzzi Hot Tub Heaven**



luxury glamping and lodges

You'll find Celtic Escapes at our Noble Court park, close to the boutique shopping town of Narberth. Glamping and luxury lodges abound, it really is "Jacuzzi Hot Tub Heaven". Celtic Escapes is located in a wonderful natural retreat with superb vistas over meadows and fields, boasting uninterrupted views towards the Brecon Beacons. Breakfast alfresco on your decking, watching rabbits at play, is a simple joy.

We have several styles of Safari Tent to sleep up to 6 people, cosy Hideaway Log Pods, Bluebell Lodges and our luxurious and very popular Hampton Luxury Lodges, described in detail overleaf.

New for 2019 are the Poppies, Dovecote and Spinney lodges which you'll find on page 17. With the exception of log pods, all accommodation has a family size bbq.

We've named our Safari Tents after some of the wildflowers found in "Celtic Escapes". The single storey Orchid Safari Tents have one double bedroom, luxury bathroom with a bubbly hot tub on the decking.

Spectacularly decadent are the double storey Safari tents - Cowslip and Foxglove featuring private decking areas with hot tub and luxury shower



As an added luxury, you've got a hot tub with each of our Bluebells Lodges - designer interiors, fabulous views, bubbly hot tubs - ticking your boxes?

room on the ground floor. Internally they feature quirky light fittings, chandeliers, faux fur rugs and cushions and amazing detailing. Sumptuous four posters beds are dressed with mosquito nets for that real safari feel. First floor features 3 or 4 single beds fully made up with great duvets and fluffy pillows. Each Safari Tent has a log burner for that snugly feeling when the sun goes down.

With full electricity, running water, kettles, microwaves, electric induction hob and fridge they really are a home from home, but with a great big splash of adventure thrown in. Is this camping? Yes, but with HUGE style...

"Fabulous" "funky" and "fresh" are just some of the adjectives we've heard to describe our Bluebell Lodges, which sport a woodland theme, fitting perfectly into Noble Court as a relaxing woodland retreat. These beautifully designed mini lodges for couples, with exceptionally distinctive interiors including a practical kitchenette, dining table, shower room and lounge with a sofa-bed. They are centrally heated and feature Bluetooth integrated sounds system for your enjoyment!



Luxury Safari tent 4 poster bed



Extensive views from our Hamptons



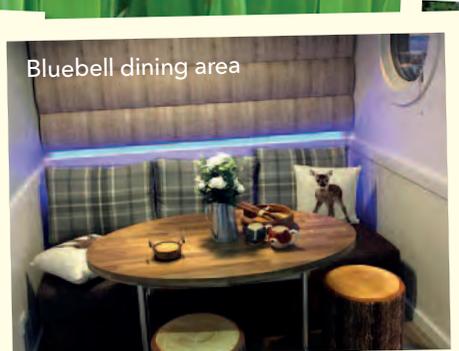
One bedroomed Hampton lodge



Safari exterior



Bluebell exterior



Bluebell dining area



Hot tubs Safari tents



Two bedroomed Hampton Lodge

## blissful breaks in luxury Hampton Lodges...

Breathtaking uninterrupted rural views make for blissful breaks in luxury Hampton Lodges.

The Hamptons are simply in a class of their own. Without exception, each visitor to these lodges in the "Celtic Escapes" family burst out in wide smiles, and gasp in awe! Their elevated position within the rural landscape gives outstanding views across the valley, towards the Brecon Beacons.

The lodges themselves exude elegance and serenity, with architectural design features including timber panelling, high pitched ceilings, exposed beams, timber floors and neutral and ocean-inspired colours and natural materials; a true reflection of Pembrokeshire's coastal position.

Stunning bathrooms, high-end kitchens with dishwashers, an integrated washer brings a unique accommodation offer to any getaway. The Hampton Lodge is, however, just a part of the story.

Step onto the extensive decking, surrounded by seamless glass balustrading and those views really do come into their own. A bubbly hot tub is the best place to enjoy these vistas, with a glass of something to hand of course.

Designed by Celtic Holiday Parks owner, Huw Pendleton, the one bedroomed lodge sleeps up to 2 people. You'll love the patio doors leading from the living area and the bedroom, directly to the hot tub which has a feature glass ceiling. We even have a dog friendly one!

The two bedroomed Hampton sleeps a maximum of 4 people with the availability of two double beds, or one double and two singles.



## New for 2019 to Celtic Escapes...

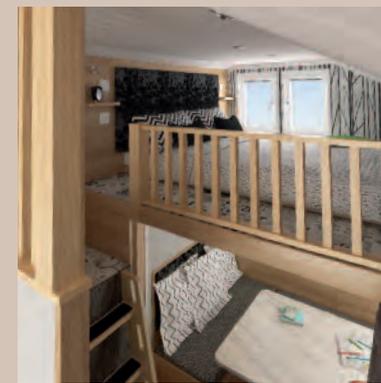
### Poppy, Dovecote and Spinney Lodges

Three more gorgeous accommodation styles to Celtic Escapes, available to book NOW - featuring glass balustrading, bbqs and of course a terrace with super relaxing hot tub.

Jacuzzi Hot Tub Heaven



Welcome to the **Poppy Lodges**, positioned to enjoy countryside vistas, they sleep up to 4 people in an ingenious versatile space packed with features, giving a real **WOW** factor. The woodgrain finish gives a rustic feel whilst touches of velvet cushions shout of opulence. Enjoy an open plan lounge and kitchen, L-shaped sofa with fold-out option, large washroom with separate shower cubicle and a clever raised double bed in a separate upstairs area. Keep cosy with the feature electric fireplace when the sun goes down, and cook yummy local produce in the fully equipped kitchen.



# New for 2019 to Celtic Escapes...



Luxurious living epitomises the **Dovecote**, which sleeps 4, for a one of a kind holiday home experience. The sunken hot tub is accessible from both en-suites from the two large bedrooms featuring double beds. The patio area also features a gas bbq.

Spacious, light and glossy the kitchen is a great space for meal preparation and a good bottle of something delicious chilled from the wine cooler; then there's the gorgeous furnishings in neutral tones, for a relaxing feel.



Characterful, cosy and wonderfully homely describes the **Spinney Lodges** perfectly. Three bedrooomed, to sleep 6, the master bedroom features an amazing four poster bed, designer lighting, chest of drawers and wardrobes with a wet room en-suite and bath. Additional bedrooms are spacious, whilst the country style "Willis & Gambier" furnishings in the open plan kitchen, dining and lounge areas exude elegance as does the contemporary family shower room. A bubbly jacuzzi hot tub awaits you on the decked terrace, along with a family sized bbq.



# relax and explore...

## Touring Caravans and Motor Homes

Touring pitches are plentiful across our 3 parks, both on hardstanding and grass. Try and book well in advance, as they tend to get booked well ahead by most of our visitors.

All our pitches have 16amp electric hook ups and each site has well equipped toilet and shower blocks with hot water, and dedicated washing up areas.

Our touring and motor home pitches are different at each park. At **Croft Country Park** we've created hedged bays for privacy and seclusion, but still with lots of green space for family games and sports. At **Noble Court** our touring pitches are on hardstanding or grass, with plenty of green spaces to get closer to the Park's natural habitat. **Meadow House** and its expansive sea views from the site, is really close to the beach at Amroth, which you can walk to.

We also offer over 80 seasonal touring pitches across our portfolio, so you can take the strain out of towing, relish a relaxed drive to Pembrokeshire to enjoy your touring caravan and on Park facilities whenever you choose.





simply beauty  
CELTIC  
Holiday Parks



### Tantalise your tastebuds at Celtic Holiday Parks

At Croft Country Park, you'll find Charlie's Restaurant and Bar which was named after Huws' grandfather, Charlie. With bright colours and a spacious layout, you'll love our innovative menus and dishes that incorporate locally sourced, quality ingredients.

Charlie's is open all day, as both a restaurant and bar. Many of our customers take a swim or fitness class before enjoying morning coffee in relaxing surroundings, lounging on one of our sumptuous sofas. Our hot drinks are always accompanied by homemade biscuits - melt in the mouth delicious and moreish!

Charlies  
restaurant and bar



Your dining experience can be flexible as we're open from 12 noon, so if you fancy dropping in for food at 4 pm after an energetic walk or an indulgent shopping trip, then Charlie's is the place for you. Early dining with the family - we can do that too - and we're open right up until last food orders at 9pm.

Charlie's has a fabulous Sunday Roast menu, and our afternoon teas are an indulgent treat.

- 📞 01834 860315
- ✉️ [croft@celticholidayparks.com](mailto:croft@celticholidayparks.com)
- 📘 [charlies-restaurant.pembrokeshire](https://charlies-restaurant.pembrokeshire.com)
- 🌐 [charlies-restaurant.co.uk](https://charlies-restaurant.co.uk)

### Simply Balance - Wellness and Beauty

relax... indulge... restore

Based at Croft Country Park you'll find Simply Balance our wellness and beauty experience.

To continue your fitness regime when you're away from home, enjoy the stunning, state-of-the-art hydro-active saltwater swimming pool, and our well-equipped gym. Saltwater swimming is kind to the eyes, and leaves your skin silky smooth. Fitness classes run all-year round and include yoga, pilates, low impact exercise, high impact interval training, aqua aerobics, core and conditioning and much more.

For additional swimming options, you are spoilt for choice at Celtic Holiday Parks. At Meadow House Holiday Park, you'll find a large indoor heated swimming pool as well as a fabulous gym.

There's also great swimming facilities at Noble Court, which has its own outdoor pool open from May 25th to August 31st. On colder days, wrap up in a wetsuit and take the plunge! The facilities are family friendly, and great fun.

Our beauty therapists are based at Croft Country Park. Ethical beauty is important to our team and fits with our environmentally conscious parks. Neals Yard organic products are integrated into all our treatments as appropriate, and are also available for purchase. We have an extensive menu of treatments together with a range of half and full day spa packages.

Holidays are a time to spoil yourself. Slow down and indulge in some 'me' time. With no deadlines and stress, your holiday is an opportunity to promote a healthy balance of the body and mind.



## Dog friendly holidays at Celtic are Jenson approved...

### And your canine companions are welcome too...

Whether it be *Charlie the Chihuahua* or *Dora the Doberman*, well-behaved dogs of all shapes and sizes are welcome at Celtic Holiday Parks and Celtic Escapes. We have a great range of pet friendly accommodation, including our fun **Hideaway log pods**, which sleep 4; luxurious one bedroomed **Hampton Lodges with hot tubs**, spectacular two bedroomed **Dovecote Lodge with hot tub** to sleep 4 and a range of static holiday homes across all of our Parks.

Dogs are welcome too within our public areas, including bars and restaurants and of course our external patio areas\*

Dog walking opportunities abound at Celtic Holiday Parks, especially Noble Court Holiday Park which is situated in 40 acres of rolling countryside. Pembrokeshire truly is a dog friendly holiday destination and, with 186 miles of coastal path to explore, there are endless possibilities to wear out even the most energetic of pooches.

\*Meals at Charlie's are served at our dog friendly tables.



“Jenson just loves to walk at Wiseman’s Bridge, which you’ll find very close to Celtic’s Meadow House Holiday Park in Amroth. He loves nothing better than chasing balls and sticks, going for a quick paddle in the sea, and of course popping on his lead for a bracing stroll”



## Stay a while... or why not much longer at Celtic Holiday Parks?

### Buy your own holiday home. It's 'surprisingly affordable'

By the time you've reached this page, you'll have absorbed a true understanding of the Celtic Holiday Park ethos. Great parks with amazing facilities - all in Pembrokeshire, a leading international holiday destination and the UK's only **coastal National Park**.

Set in three fantastic locations, we have static holiday homes in the tranquil woodland setting of Croft, Meadow House, which overlooks some stunning coastline, and the relaxing country retreat that is Noble Court. With all that glorious Pembrokeshire has to offer the visitor, you'll need to come back again and again to explore!

We have many third-generation owners; grandparents enjoying time with their young grandchildren, couples who come to the Parks for 'chill' time away from the rigours of working life, and of course those who have reached retirement and really do have more time to enjoy the fruits of their labour. As an owner, you can use the facilities across all three Parks, from beauty to swimming pools\* and free gym membership at your chosen Park. Our parks are open from 1st March to the 30th November giving you a huge amount of time to relax and explore.

At Celtic Holiday Parks we have caravans to suit a wide range of budgets and tastes. Our sales team will be delighted to show you our current stock at each location. Holiday home ownership is surprisingly affordable.

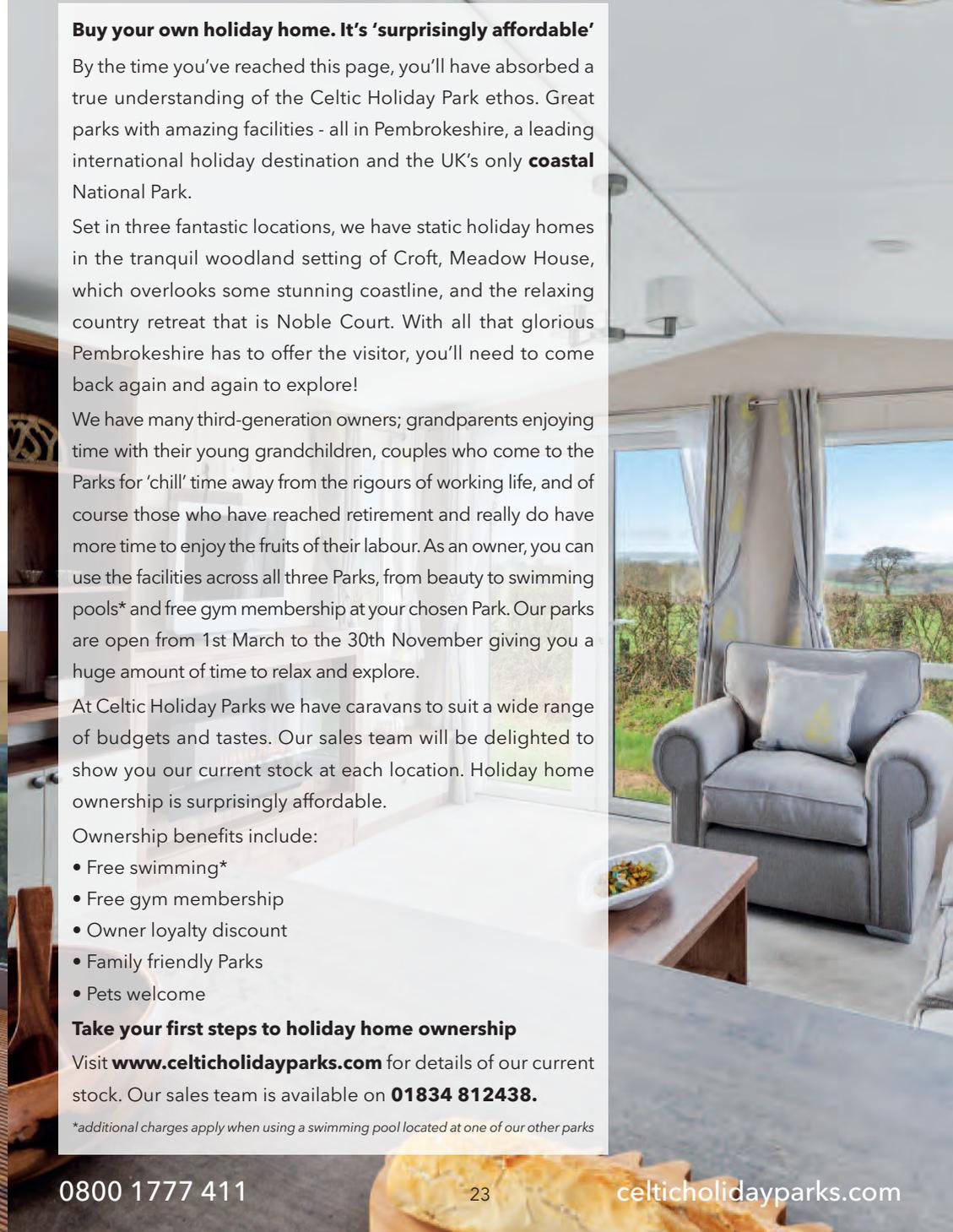
Ownership benefits include:

- Free swimming\*
- Free gym membership
- Owner loyalty discount
- Family friendly Parks
- Pets welcome

### Take your first steps to holiday home ownership

Visit [www.celticholidayparks.com](http://www.celticholidayparks.com) for details of our current stock. Our sales team is available on **01834 812438**.

\*additional charges apply when using a swimming pool located at one of our other parks



# The Rowans... an exclusive new development



**Expansive countryside views, with magical sunsets, you'll want to holiday again and again.**

Now launched, an exclusive NEW development of 8 luxuriously private pitches at Croft Country Park. Featuring outstanding NEW static holiday homes from leading manufacturers Regal, Willerby, Carnaby and Victory.

With a sweeping entrance road to Croft Country Park, your journey to your dream holiday home begins. This beautiful holiday park situated central to everything wonderful offered



in Pembrokeshire, has an exceptional leisure complex where you'll find a salt water hydro-active pool, "**Charlie's Restaurant and Bar**", together with Simply Balance beauty, wellness and gym.

**The Rowans is surely the most desirable new holiday home ownership opportunity in Pembrokeshire.**

Speak to our Deputy Sales Manager, Ollie Morgan on 07500 115787 or Group Sales Manager, Peter Mooney on 07500 778387 for further information.

[www.celticholidayparks.com/caravan-sales/the-rowans](http://www.celticholidayparks.com/caravan-sales/the-rowans)



## The boring but essential bits...

### The holiday contract

The following terms and conditions will apply to your booking. A contract between you and Celtic Holiday Parks will come in to existence either (i) when we accept your booking and deposit payment by issuing written confirmation of your booking or (ii) if you have made a booking by telephone when we tell you on the telephone, or online over the internet that your booking is confirmed. The contract binds you and all members of your party. It is your responsibility to ensure that all members of your party accept the terms of the contract set out in these terms and conditions of booking. Failure to disclose all relevant information or comply with these terms may lead to termination of the contract and loss of the booking.

### If you change your booking

After you have paid your deposit you may wish to change some element of the holiday, e.g. type of accommodation. We will try to meet your request, however a charge of £20 per alteration to the holiday will be payable. Substantial changes such as change of location or holiday date will be treated as cancellation (see below).

Any changes must be made at least 4 weeks before the holiday start date, and be confirmed to us in writing/by telephone by the same person that made the booking.

Where changes are sought to be made within 4 weeks of the start of the holiday it will be treated as a cancellation, and be subject to cancellation charges as outlined.

If you are covered by our Cancellation Plan and comply with our cancellation plan procedures in the condition above, you will be entitled to a full refund of all monies paid subject to:

1. An administration charge of £50, unless your cancellation occurs within 48 hours of your holiday start date, in which case the refund will be limited to 30% of the total holiday cost.
2. If you have our Cancellation Plan on your booking and need to cancel your holiday for reasons other than stated above, you will incur our cancellation charges in line with the sliding scale shown below, which cover the costs and expenses we incur as a result of your cancellation
3. Payments made with vouchers or credit notes will not be refunded. Number of days in advance of holiday start date, cancellation charges are payable:

Length of time	Cancellation Charge
56 days or more	Deposit and insurance premium(s)
43 - 55 days	30% of total holiday cost
42 - 29 days	50% of total holiday cost
28 - 8 days	90% of total holiday cost
7 days or less	100% of total holiday cost

Please note that the minimum charge is £50 per accommodation unit or pitch cancelled. Payments made by credit card will be repaid to the same credit card if the Cancellation Plan is taken out. In any event cancellation charges as illustrated above will be chargeable, it is recommended that you purchase a Cancellation Plan either from Celtic Holiday Parks or an alternative supplier of your choice.

### If you cancel your booking

Should you wish to cancel your holiday please call the relevant Park, and they will advise you on the documentation we require to process your cancellation.

### If we make any major alterations to your booking

We try very hard to provide all facilities as advertised in our brochure. It may however be necessary to make some alterations in advance of your holiday. If such change is necessary, we will endeavour to advise you in writing as soon as possible, and give you the options in the section entitled 'Options' if we make a major change or cancel your booking see below.

### If we change or cancel your booking

As an experienced and responsible operator our aim is to provide all the services and facilities as described in our brochure. Should it be necessary for us to make any major changes to your booking or in exceptional circumstances cancel your booking we will endeavour to advise you and provide you the following options:

- a) A replacement holiday comparable or superior to the one booked
- b) A replacement holiday together with the difference in price between the holiday booked or
- c) A full refund

In addition to the above and provided it does not arise from circumstances beyond our control, we will also pay compensation for any provable loss.

### Hot Tubs

Hot Tubs may not be used after 21.30 and before 08.30 hrs. Please refer to the terms and conditions for safe use of Hot Tubs which you will find both on our website and in relevant holiday homes with this facility. Whilst we always endeavour to ensure that your hot tub is ready for use from your check in time, we cannot guarantee this, so please check upon arrival.

### Infectious diseases

Infectious or contagious diseases could easily be passed onto other guests whilst on holiday. You must inform the Duty Manager should you contract any such illness whilst on holiday, in order to protect our guests and team, anyone found to have such a condition may be confined or requested to leave the Park. Please note that in such circumstances we are unable to offer refunds, and we therefore recommend that you take out personal insurance.

### Calculating your holiday cost

Please use the Celtic Holiday Parks on line booking facility to check your holiday price or phone 0800 1777 411 for further assistance from our team.

### All other supplements

Supplements for pets etc should be added to these costs. Please also note supplements such as Cancellation Plan must be added and are strongly recommended to give you peace of mind.

### Holiday prices

The prices and additional charges on our website or verbally quoted via telephone are inclusive of VAT (where applicable). We guarantee once you have made your booking and paid a deposit we will not increase your holiday price unless you make a change to your booking, although we reserve the right to amend the VAT element of prices in the event of a change in the rate of VAT.

Prices quoted on our website may be subject to change and may go up or down reflecting changes in demand and the market place environment. Please note, changes and errors occasionally occur.

You must check the price of your chosen holiday at the time of booking.

### Group Bookings

If you wish to book a single sex party we'd really appreciate a quick call in advance of your booking as there may be restrictions on

bookings from all male or female parties of over 4 people. Equally for any larger groups, please call as there may be additional restrictions in operation at peak periods. Please always check when you book.

### Your holiday balance payment

Deposits are deducted from the full amount due. Bookings made within 4 weeks of the holiday start date must be paid in full. Full balance payment for your holiday is due no later than 4 weeks before the start date of your holiday. The balance due date will be shown on your holiday confirmation. Please note balance reminders will not be sent. Please keep your final confirmation safe as you must present this on arrival at your Holiday Park. If the balance is not received by the due date then your holiday will be treated as a cancellation.

### Payment for your holiday and cancellation plan

Payment can be made in full or by deposit to secure your holiday booking. It is a recommendation that you either take out our Cancellation Plan which covers you and your holiday party if you cancel your holiday, or a plan giving comparable cover. Our Cancellation Plan costs £25 per full week, or £15 per short break, per accommodation unit or pitch booked.

Any cancellation should be notified to us in writing.

### Special and promotional offers

All offers are subject to availability at the time of booking, and to specific offer terms and conditions, and may be withdrawn at any time. These offers only apply to the promotional period stated and cannot normally be combined with any other offer.

### Errors

Whilst every effort is made to avoid changes or errors, we are only human. Please check and/or query the details and price of your chosen holiday at the time of booking.

### Availability of facilities

Parks open from 1st March to 30th November, opening times for individual facilities may differ from Park to Park, so please check with our reception teams if timings are essential to your holiday enjoyment. Certain facilities may have age restrictions. Please check at the time of booking. To ensure our guests enjoyment in the Swimming pools, session bathing may occur. The operation of the parks is subject to legislation and the guidelines laid down by the Health & Safety Executive and Local Authorities and their codes of practice. We accordingly reserve the right to adjust our services in order to meet these standards. It is possible that in some circumstances accommodation or a facility may be temporarily withdrawn, due to maintenance, renovation, adverse weather conditions, changes in governmental legislation, or any other factor outside our control. We reserve the right to make such alterations in the above circumstances without prior notice, and are unable to accept liability for the loss of an advertised facility, or to pay compensation for any inconvenience caused. Should changes occur, we will advise of these changes where made prior to booking, and will use reasonable endeavours to advise guests already booked of any changes made thereafter. Certain facilities are subject to additional cost.

### Accuracy

We take care to ensure that the details within the brochures and online are accurate at the time of going to press. Photographs are taken at our Parks with the addition of occasional stock photography. No party shall be allowed to reproduce any of the contents of this brochure (including photographs) or our websites without written permission from Celtic Holiday Parks, Celtic Holiday Cottages, Croft Country Park, or any other copyright owner.

### Use of your personal information

#### Data Protection Policy Statement

Celtic Holiday Parks Limited is notified (registered) as a data controller under the Data Protection Act 1998. The Data Protection Act puts obligations on users of personal information and lays down principals for its use. Information has to be processed fairly and lawfully. This means you are entitled to know how we intend to use any information you provide. Celtic Holiday Parks Limited will use the personal information that you provide to us to process your booking and provide your holiday.

If there are other members in your party, you must ensure that you inform them what information about them you are providing to us and what we will use it for. You may also choose to provide us with information about your health or the health of members in your party to enable us to assist you with any special needs. This information will only be used for the specific purpose(s) for which you provide it to us. Celtic Holiday Parks Limited will also use your information for internal statistical, market research and records purposes. This information may be shared with other companies within the Celtic Holiday Parks Group. We also use your information to contact you about other holidays and services brought to you by Celtic Holiday Parks Limited. If you do not wish to receive such information please contact the Data Protection Department, Celtic Holiday Parks Limited, Croft Country Park, Reynalton, Kilgetty, Pembrokeshire, SA68 0PE.

### Use of 'Cookies'

If our contact with you is via our website, we may use 'Cookies'. A cookie is a piece of text which asks permission to be placed on your computer's hard drive. Once you agree, your browser adds that text in a small file. A cookie helps analyse web traffic and logs when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We may use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs.

We only use the information for statistical analysis purposes and then data is removed from our system. Denial of traffic log cookies should not prevent you from using one of these sites.

### If you have a comment

Of course, we hope that you have no cause for complaint... ever. However, please do ensure that you make contact with your Park Reception as soon as you can during your stay in order that any issues may be rectified. We want your time in Pembrokeshire and on our Parks to be an exceptional experience. If at the end of your holiday, you feel that we have not dealt with your complaint satisfactorily, please write to Guest Relations, Celtic Holiday Parks, Croft Country Park, Reynalton, Kilgetty, Pembrokeshire SA68 0PE, within 28 days of returning from your holiday. Please write your Holiday reference number and include your daytime and evening telephone numbers. If you do not give us the opportunity to resolve the problem locally by reporting it to the Park, then we may not be able to deal positively with any complaint on your return.

Any complaint must be submitted within 28 days to allow it to be investigated properly.

## Frequently asked questions...

At Celtic Holiday Parks our aim is to help you make the best of your time away with your family and friends. With a wide range of self-catering options, pitches and parks to stay in, it can be confusing so we have pulled together the questions we are most frequently asked.

### **We are renting one of your holiday homes, what do we need to bring?**

Each level of accommodation is slightly different, but we provide bed linen for all types with the exception of Log Pods (linen can be hired at £25 per stay). Lodges with hot tubs and hot tub accommodation at Celtic Escapes are also provided with towels.

### **We are staying in a log pod what do we need?**

You will need to bring everything you normally would if you were camping, just not the tent! The log pods have a double and 2 single beds for which you will need your own bedding.

### **Do you accept motorhomes and campervans?**

Yes we welcome motorhomes, campervans and trailer tents.

### **What is included in my pitch price?**

Our pitches are either grass or hard standing, it includes electric and hot showers plus an awning (if you choose to bring one).

### **Are we allowed BBQ's?**

Yes you are, however we would advise you to be mindful as they can be a fire hazard.

### **Is there an extra charge for the pool?**

There is no charge for the pool at the park you are staying on.

### **What are the arrival and departure times?**

We encourage arrivals as close to 3 pm as possible. If you are arriving after this time please notify Reception at the park where you will be staying. Touring pitches are able to check in from noon onwards. Our departure time for everyone is 10 am, however for touring caravans only a late departure may be available subject to an additional nominal charge. Please ask at your Park Reception.

### **Is there a shop on site?**

There are no shops at any of our parks, however local shops are only a short distance away.

### **Do you accept pets?**

We accept a maximum of 2 dogs per booking at our Holiday Parks. There are also a limited number of self-catering accommodation where we accept pets please request availability.

### **How far are you from Tenby?**

All our sites are approximately 20 minutes drive from Tenby.

### **How far are you from the main attractions?**

The most popular attractions of Folly Farm, Oakwood and Heatherton are all approximately a 15 minutes drive.

## **Holiday Home Surcharge**

At the time of collecting your key to your holiday home, be it glamping or self catering, Celtic Holiday Parks will take a deposit of £40.00. This will be applied against the reasonable costs of miscellaneous repairs and/or replacement of fitments, crockery, glass or bedding damaged or soiled otherwise than by wear and tear during the holiday period. The sum also covers the loss of any keys issued which must be returned to reception upon checkout. Where such costs exceed this deposit, you, as the holidaymaker, will be expected to pay such excess to Celtic Holiday Parks within 14 days of notification.

## **The Cancellation Plan**

For that extra peace of mind take a look at our Cancellation Plan.

Leave all of your worries behind with this Cancellation Plan designed for all our holiday guests. The Cancellation Plan covers your cancellation in the event of any member of your party being unable to travel due to:

- Sickness
- Redundancy
- Jury Service

Proof in the form of a Doctor's Certificate, Employer's or Court Notification will be required in writing by recorded delivery prior to your confirmed holiday start date.

Once covered by our Cancellation Plan and falling within the categories above, you will be entitled to a full refund of all monies paid subject to an administration charge of £20.00. If your cancellation occurs within 48 hours of your holiday start date, the refund will be limited to 30% of the total holiday cost. Please note the sliding scales of monies payable under the Cancellation Plan under the section "if you cancel your booking" see page 20.

This Plan represents exceptionally good value at:

£25 per holiday home/pitch per full week holiday

£15 per holiday home/pitch per short break stay (anything under one week)

Please note - should you need to cancel no refund will be due unless you have taken out the Cancellation Plan above or have your own personal alternative cover and are claiming within the specified terms of the cover provided.

# Start creating memories

Our parks are specifically selected for their unique locations and we ensure the holiday experience and facilities you'll find there are superb too! That's why generations of families and couples of all ages have returned to holiday on our parks year after

year... and why we welcome so many new friends each year too.

And remember, as each of our parks has a different atmosphere, you might have to stay at all three to decide which one is the best for you!

## Any further questions?

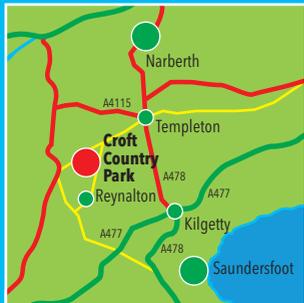
We try to ensure that the brochure has all the information you need to book the right holiday for you. Should you have any queries or special requirements not covered here please ring reservations:

Croft **01834 860315**

Noble Court **01834 861908**

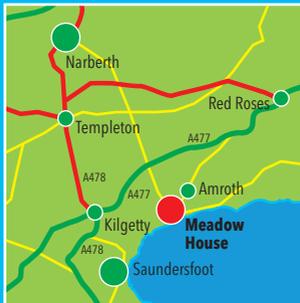
Meadow House **01834 812438**

9am - 5pm (*answer phones are available to leave a message if lines are busy*).



### Croft Country Park

Reynalton, Kilgetty  
Pembrokeshire  
SA68 0PE  
Tel: 01834 860315



### Meadow House Holiday Park

Summerhill, Amroth  
Pembrokeshire  
SA67 8NS  
Tel: 01834 812438



### Noble Court Holiday Park also home to Celtic Escapes

Redstone Road, Narberth,  
Pembrokeshire,  
SA67 7ES  
Tel: 01834 861908

*Many thanks to the Friends of the Earth for some of the bee facts.*

0800 1777 411



[celticholidayparks.com](http://celticholidayparks.com)